

WATKINS GLEN POLICE DEPARTMENT

NEW YORK STATE POLICE REFORM AND REINVENTION COLLABORATIVE PLAN: EXECUTIVE ORDER #203
ANNOUNCED BY GOVERNOR ANDREW CUOMO



TABLE OF CONTENTS

Mission Statement

Department Profile

Geography

Community Demographic

2020 Department Data Overview

What is Executive Order #203

Response to Executive Order

Community Policing and Bias Training

Targeted Patrol and The Broken Window Theory

School Resource Officer Reform Project

Community Survey and Results/Comments

Conclusion of Survey Results

Response to Survey Results and moving forward

Closing Statement from the Sergeant in Charge



MISSION STATEMENT

The Watkins Glen Police Department, and all members within, are dedicated to providing public service to the village of Watkins Glen and doing so with the highest level of professionalism, respect, and integrity. The Watkins Glen Police Department focuses on accomplishing these tasks while being held to the highest standards of accountability, transparency and progression within the agency. The men and women of the Watkins Glen Police Department are dedicated to protecting human life, public and private property



and values in our beautiful corner of the world, 24 hours a day, 365 days a year.

The Watkins Glen Police Department works around the clock with the local citizens and visitors from afar to reduce crime, keep law and order, and to hold everyone accountable

for their actions, regardless of where they're from or what their demographic background is.

The Watkins Glen Police Department strives to protect and serve the village of Watkins Glen, all the residents within, and anyone who visits the beautiful village of Watkins Glen.

DEPARTMENT

PROFILE



The Village of Watkins Glen is located in as the county seat for Schuyler County village sits on the South shores of Seneca Lake, which is the largest of the glacial Finger Lakes.

the heart of the Finger Lakes and serves New York. The small upstate New York

The Police Department has a minimum of one officer on at a time, 24-hours a day, operating 365 days a year. The Police Department is staffed with 4 full time officers including a “Sergeant In Charge” and 3 full time officers. The Department is responsible for and provides 2 School Resource Officers to the Watkins Glen Central School District. The School Resource Officers work approximately 37.5 hours per week under the direct supervision of the Department. The Department also employs approximately 8 part time officers at any given time.



The Department has 3 marked patrol vehicles which are used for daily patrol, special events, DWI enforcement and traffic details. One vehicle is also designated to the School Resource Officers when school is in session. The vehicles are traditional black and white with bold lettering of “Watkins Glen Police” as to be recognizable to the public and community for assistance.



The Department is taking a prioritized approach at community policing and becoming more approachable to the community members by actively using a social media page, implementing foot patrols, and leading community interaction events within the community. While focusing on the community policing side of law enforcement, the Department also takes an aggressive and proactive, yet empathetic approach to reducing crime, and promoting a safe and healthy community to visit and reside in.



COMMUNITY DEMOGRAPHIC AND GEOGRAPHY

Geography



Watkins Glen is located at the south shore of Seneca Lake, the deepest lake entirely within the state. Watkins Glen also hosts a beautiful State Park. The Watkins Glen State Park was opened to the public in 1863 and was privately run as a tourist resort until 1906, when it was purchased by New York State

According to the United States Census Bureau, the village has a total area of 2.2 square miles. 1.9 square miles of land and 0.4 square miles is water.

New York State Route 14 joins New York State Route 79 and New York State Route 414 by Watkins Glen. NY-14 is one of the principal streets in Watkins Glen village, also known as Franklin Street. New York State Route 329 and New York State Route 409 also lead into Watkins Glen from the west.

Community Demographic

As of the census of 2019, the population of the Village of Watkins Glen was 2,000 people. As of the census of 2010, the racial makeup of the village was 96.2% White, 0.50% African American, 0.40% Native American, 0.50% Asian, 0.70% from other races, and 1.70% from two or more races. Hispanic or Latino of any race were 1.40% of the population.

There were (in 2010) 873 households, out of which 22.60% had children under the age of 18 living with them, 33.70% were married couples living together, 12.7% had a female householder with no husband present, and 49.40% were non-families. 42.40% of all households were made up of individuals. The average household size was 2.09 and the average family size was 2.86.

(2010) In the village, the age distribution of the population was spread out, with 22.70% under the age of 20, 5.40% from 20 to 24, and 31.80% from 25 to 50, **__% from 51 to 64**, and 17.50% who were 65 years of age or older. The median age was 43.20 years old. The Village of Watkins Glen had 866 male residents, and 993 female residents.

The median income for a household in the village was \$34,969 and the median income for a family was \$55,357. Males had a median income of \$37,885 versus \$29,000 for females. The per capita income for the village was \$24,116. 5.0% of the population and 1.70% of families were living below the poverty line. 3.6% of those under the age of 18 and 6.80% of those 65 and older were living below the poverty line.

2020 DEPARTMENT DATA

TOTAL CALLS FOR SERVICE: **2446**

TOTAL ARRESTS: **165**

TOTAL TRAFFIC TICKETS: **465**

Notable Calls for Service

Burglar Alarms: 105

Animal Complaints: 76

Domestic Disputes: 38

Assist Citizen: 186

Larceny Complaints: 84

Mental Health: 18

Motor Vehicle Accidents: 132

Records Request/Checks: 82

Assist Other Agency: 33

Open Doors: 5

DPW referrals: 44

Unattended Deaths: 2

COMMUNITY INTERACTIONS

POPS WITH COPS

SHOP-WITH-A-COP

WHAT IS EXECUTIVE ORDER #203?

Police Reform and Reinvention Collaborative

Background: On June 12, 2020 Governor Cuomo signed Executive Order No. 203. The Executive Order states this was created in response to "...the police-involved death of George Floyd in Minnesota, protests have taken place daily throughout the nation and in communities across New York State in response to police-involved deaths and racially-biased law enforcement to demand change, action, and accountability."

On June 12, 2020, Governor Andrew Cuomo signed Executive Order (EO) 203, ordering all local governments that have police agencies to "perform a comprehensive review of current police force deployments, strategies, policies, procedures, and practices, and develop a plan to improve" them. The specific purposes for making changes are: "addressing the particular needs of the communities served by such police agency," promoting "community engagement to foster trust, fairness, and legitimacy," and addressing "any racial bias and disproportionate policing of communities of color." The order sets a deadline of April 1, 2021, for adoption of plans. On August 19th, the Governor announced a new Guidance concerning the collaborative groups being formed under EO 203. Among key stakeholders who "must be involved" is "the local public defender." Given the myriad of ways in which counties choose to provide public defense services under County Law § 722, this might be someone with an institutional provider or involved in an assigned counsel program.

WATKINS GLEN POLICE DEPARTMENT'S RESPONSE TO EXECUTIVE ORDER 203

The Watkins Glen Police Department reviewed the executive order and began slowly implementing the order into the police department while making plans to complete a full reform project during the course of the year. In response to the order, some highlighted changes and developments occurred within the agency to include, new policy's, updated policy's, School Resource Officer reform project, survey developed for public to participate in, response to survey data and budget changes to better improve the agency. The survey was an excellent way for the stakeholders in the community to provide feedback, both positive and negative, with improvements to be made and point out positives within the department and community. Feedback immediately began coming into the department and changes and progression began immediately when information was obtained.



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COMMUNITY POLICING

As the police department moves forward with progression and reform, there are several changes the police department desires. The Watkins Glen Police Department will be moving forward with proposing to increase the department budget to allow for more staffing, which in return will allow for more time doing community policing. The police department also hopes to continue to host community events such as “SHOP WITH A COP” and “POPS WITH COPS”. With the desired plan in place, the department will push to implement more than one officer on per shift during the busier months and weekends during the summer months specifically. Not only will this allow for better service and safety to the community and its visitors, but this will allow for a more community involved approach to law enforcement. Having an officer on a foot/bike patrol will allow for more personal interactions with the community. This will allow officers to take the time to talk, visit and answer any questions or concerns the public might have. This will be very beneficial for the officers to educate the public on safety, crime, and how the department is run here locally.

BIAS TRAINING MOVING FORWARD

Members of the Watkins Glen Police Department shall not violate citizen’s equal protection rights. To this end, members are prohibited from engaging in racial/bias policing in any aspect of law enforcement activity. All officers receive 8 hours of training in Cultural Diversity/Bias related incidents in the Police Academy. The Watkins Glen Police Department will also pursue annual bias training to be completed by all officers and a discussion to take place before and after the training.

TARGETED PATROL AND THE BROKEN WINDOW THEORY

The broken windows theory is a criminological theory that states that visible signs of crime, anti-social behavior, and civil disorder create an urban environment that encourages further crime and disorder, including serious crimes. The theory suggests that policing methods that target minor crimes, such as vandalism, loitering, public drinking, jaywalking and regular traffic enforcement help to create an atmosphere of order and lawfulness, thereby preventing more serious crimes. The theory was introduced in a 1982 article by social scientists James Q. Wilson and George L. Kelling. The theory became subject to great debate both within the social sciences and the public sphere. Broken windows policing has become associated with controversial police practices, such as the "stop-and-frisk" policy by police commissioner William Bratton and Mayor Rudy Giuliani, whose policing policies were influenced by the theory. In response, Bratton and Kelling have written that broken windows policing should not be treated as "zero tolerance" or "zealotry", but as a method that requires "careful training, guidelines, and supervision" and a positive relationship with communities, thus linking it to community policing.

The Police Department also takes in to consideration public complaints on traffic patterns and possible illegal activity. We encourage the public to provide this information as often as possible. With this interaction with the community this helps in identifying and analyzing specific crime problems and locations and targeting resources toward solving those problems while in every day patrol or special details and patrol. We will continue to utilize this style of policing moving forward to aid in keep the community clean and safe for all.

SCHOOL RESOURCE OFFICER REFORM PROGRAM

In the United States today there is a great need for a constructive and open dialog between law enforcement and the people this community serves and protects. There are thousands of police and law enforcement agencies in the United States, including federal agencies, state agencies, municipal and local agencies, and tribal agencies, to name a few. These agencies range in size from more than 30,000 sworn members, as in the case of the New York City Police Department, to only a handful of sworn officers, as in the case of the Watkins Glen Police Department. Each agency has its own unique set of circumstances and challenges. These are determined by many factors. These factors are as diverse as the communities and people served by these thousands of agencies.

It is impossible to assign a “One Size Fits All” approach to Police Reform, precisely because there are so many unique circumstances to consider in the American law enforcement landscape. However, some aspects of police reform are nearly universal. Certain truths are consistent across all agencies, and among all the people served and protected by law enforcement.

In the context of the School Resource Officer (SRO) Program of the Watkins Glen Police Department, several truths emerge:

1.) Increase Community Policing.

We will make it a goal to increase positive SRO interactions with the students and the community. In many jurisdictions across the country, Community Policing has emerged as successful strategic initiative for improving relations between law enforcement and the community. Community policing enhances safety within the community for both the resident/visitors and law enforcement officers. The Watkins Glen Central School is itself a community, and there is no reason why Community Policing will not enhance safety for students, staff, and SRO's, as it has in many communities across the country.

According to the national School Resource Officers Association, studies show that students coming from schools that have SRO's are less likely to be incarcerated both during the time they are in school and after they leave school. By increasing Community Policing by SRO's, we can help build a brighter future for our students. We can do this by increasing our positive interactions with students through increasing our attendance at school events as much as possible. In addition to increasing attendance at school sporting events, we will consider attending school plays, school concerts, school art exhibits, athletic practices, school fundraising events, and school clubs. By increasing our positive interactions with students, we build trust with our students and staff, we

enhance communication, and we improve public relations. Building trust is a hallmark of Community Policing and we should strive to do that at our school.

We can also enhance our community policing efforts by increasing SRO visibility in classrooms through guest lecturing and demonstrations in class. There are a number of faculty members who are interested in pursuing this and a number of students whose school experiences would be enhanced through these efforts.

We can also involve interested students and families in PBA activities through inviting students and families to join us at PBA events.

2.) Increase transparency.

Increasing transparency enhances the building of trust. There are many ways to increase transparency in the SRO program. For example, by entering more data into IMPACT about student interactions, we can expand the written record of day to day student interactions and activities of the SROs. While IMPACT is a law enforcement computer program that saves data permanently, entries into IMPACT do not have to be punitive in nature. Personal identifying information (PII) on students need not be entered into the IMPACT reports. A simple reference to a student's age or grade is all that is necessary to identify a student in an IMPACT report, for the purposes of data collection. This would serve to remove parental concerns about their child or children being mentioned in a police report and would increase trust with students and families.

Transparency will be further enhanced by increasing IMPACT data entry because the IMPACT database is subject to Freedom of Information Law (FOIL) access by parents and community members.

We can enhance transparency and build trust by making SRO personnel records available to the public upon request. In America there is a tremendous amount of trust that is placed in law enforcement personnel. Certainly the police who protect and serve our children are entrusted with a level of responsibility that is second to none. As SRO's we serve to protect some of the most vulnerable members of our community. Not only do we protect children as young as age four on a daily basis, but we also protect children with special emotional and physical needs every day. The SRO is responsible for the safety of our most precious resource: our children. The parents of our children deserve nothing less than full and complete, transparent access to the personnel records of School Resource Officers. By doing this we can help assure parents and the community that our officers can be trusted with the huge responsibility placed upon them.

We can further enhance transparency and trust by expanding body camera use to the SRO program. There are more than one hundred cameras in continuous use at the Watkins Glen Central School District, and their recordings are saved and searchable. They cover nearly all of the campus, but they do not operate inside the classrooms.

SROs should have body cameras available to them so they can be turned on in the event that an SRO experiences a situation with a student in an area not already covered by a school camera. The advantages to body camera use have been on display all over America for years now. Body camera footage helps people to understand what actually occurred in a given situation. While an SRO may make a detailed written report in which he or she articulates at length what happened in a situation, there is no substitute for body camera recordings. These recordings allow people who were not present at the scene to become a type of witness. When it comes to understanding what actually happened at a scene or in a situation, there is no substitute for actually being there, and body camera footage has emerged as the next best thing to actually being there. Body camera footage also enhances our understanding of what occurred at a scene because it does not forget and is not biased. Even people with very strong memories cannot remember all the details captured by a video recording and they routinely forget or fail to observe key details.” The American people, by and large, understand that body camera footage allows for an unbiased and impartial view of an event that cannot be replicated by witness testimony or any other means. Our willingness to use body cameras as SROs demonstrates our willingness to have an impartial witness with us at all times.

3.) Improve training of SROs.

We can improve the quality of services provided by SROs by increasing training opportunities for them. Training in how to handle situations involving students and adults with mental or physical disabilities, will improve the quality of service we can provide to our students and school community. Students and parents with disabilities may present SRO's with unique challenges which call for unique responses. Our ability to better serve the school community will be enhanced if additional training in this respect is provided. This will enhance the safety of both the SROs and the people they approach.

We will increase training in de-escalation techniques. All across America, time and time again, de-escalation techniques have proven to be critical skills for the law enforcement officer to possess. Many lives have been saved and injuries avoided. SROs should be well versed and thoroughly trained in de-escalation techniques and training in this area should be increased and emphasized.

4.) Consider SRO attendance at trainings that addresses cultural awareness and fluency.

America is arguably the most diverse nation in the world. Our diversity can be a source of our greatest strengths. It can also lead to misunderstanding and friction. This can be reduced, if not eliminated, by increasing training in cultural awareness and improving cultural understanding.

It is impossible for any given individual to completely understand all cultures that differ from his or her own. However, by increasing our training that seeks to improve an SROs understanding of different cultures, we can improve our ability to be sensitive to considerations and challenges that might not be present in our own upbringings or cultures. By seeking to understand the viewpoint or perspective of someone from a different cultural background, we can avoid pitfalls that might come from miscommunication or misunderstanding of someone's intent. In a sense, cultural fluency can serve to improve the diplomacy often required by a law enforcement officer in his or her interactions with someone from a different culture. Diplomacy, understanding, and communication can mean the difference between a positive and negative outcome in a situation.

In conclusion, Police Reform is a conversation between law enforcement and the people it serves that will need to continue into the future. This dialog should never stop because we can always police better. Through communication, transparency, improved understanding, and increased trust we can make our country a better place for everyone. Through these efforts, the WGCS SRO program will be greatly improved.

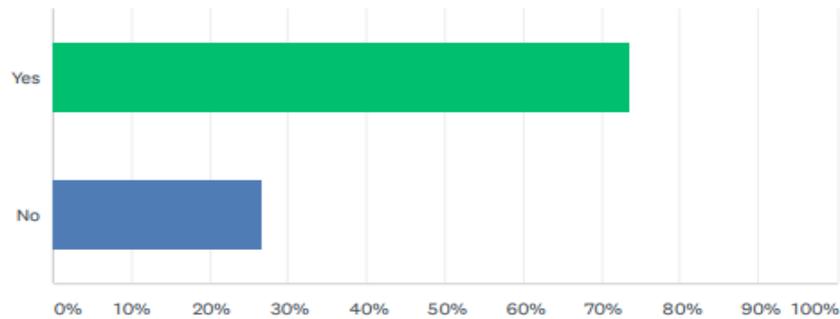
COMMUNITY SURVEY RESULTS/COMMENTS

Watkins Glen Police Reform

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Q1 Are you a Watkins Glen Village Resident?

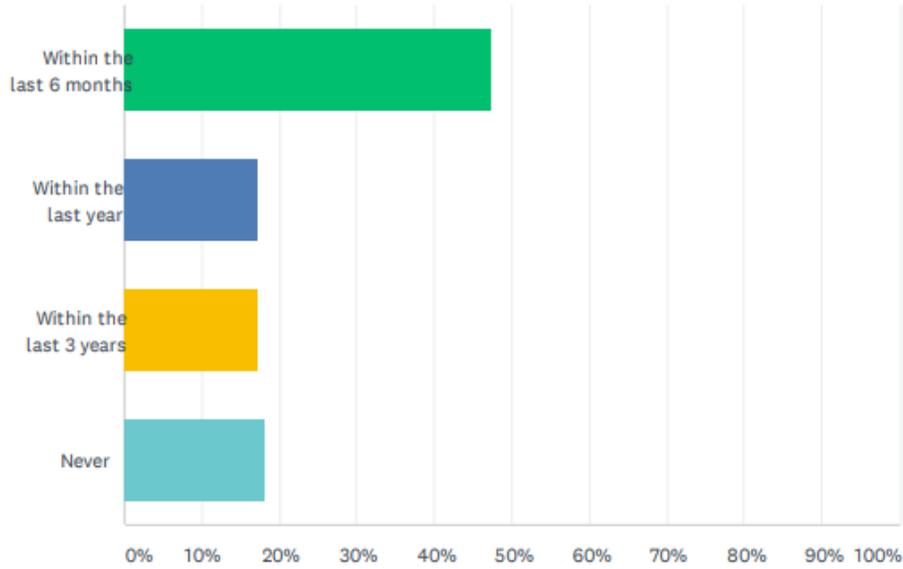
Answered: 94 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	73.40%	69
No	26.60%	25
Total Respondents: 94		

Q2 When was the last time you had direct contact with the Watkins Glen Police Department?

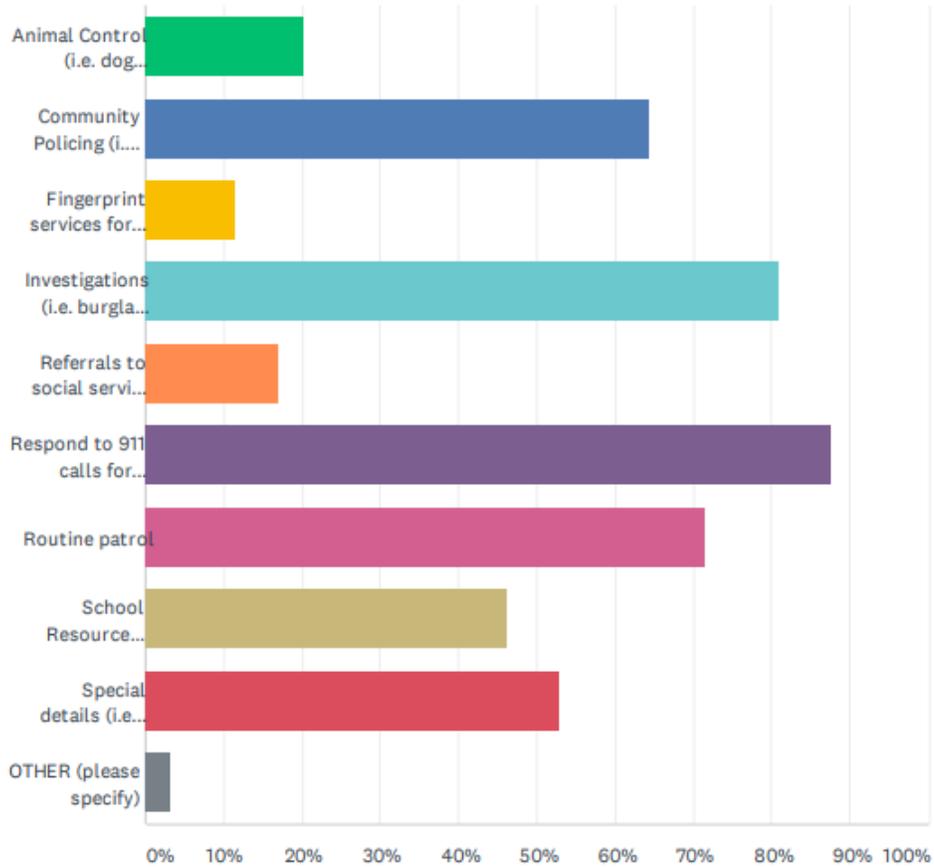
Answered: 93 Skipped: 2



ANSWER CHOICES	RESPONSES	
Within the last 6 months	47.31%	44
Within the last year	17.20%	16
Within the last 3 years	17.20%	16
Never	18.28%	17
Total Respondents: 93		

Q3 Please select the top five services that you think are the most important for the Watkins Glen Police Department to provide

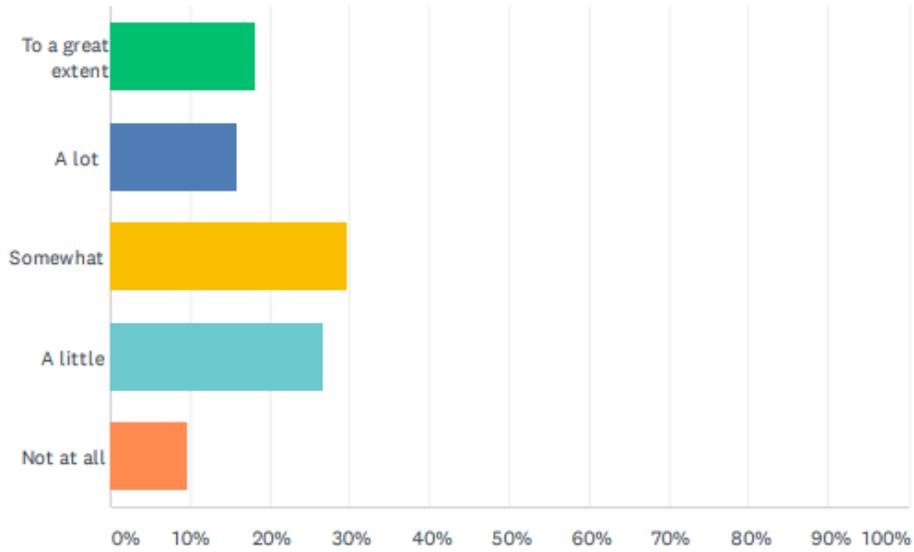
Answered: 95 Skipped: 0



ANSWER CHOICES	RESPONSES	
Animal Control (i.e. dog control, rabies response, bear management, skunk removal, etc.)	20.00%	19
Community Policing (i.e. bike/walking patrol, child safety inspections, etc.)	64.21%	61
Fingerprint services for background and employment checks	11.58%	11
Investigations (i.e. burglary, theft, homicide, sex crimes, etc.)	81.05%	77
Referrals to social service	16.84%	16
Respond to 911 calls for service	87.37%	83
Routine patrol	71.58%	68
School Resource Officer	46.32%	44
Special details (i.e. DWI enforcement, speed enforcement, seatbelt checks, school zone enforcement, etc.)	52.63%	50
OTHER (please specify)	3.16%	3
Total Respondents: 95		

Q4 To what extent do you think the Village of Watkins Glen Police Department regularly communicates with community members [i.e. websites, e-mails, or public meetings, community engagement]?

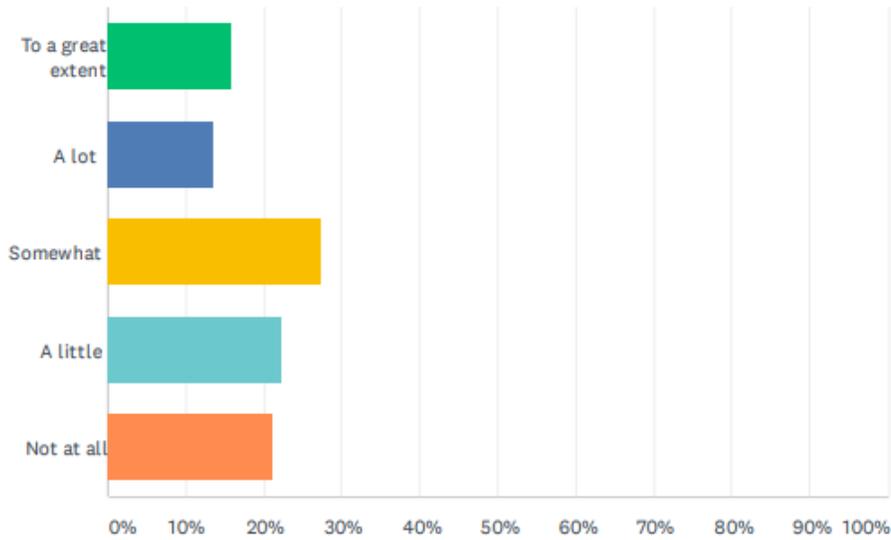
Answered: 94 Skipped: 1



ANSWER CHOICES	RESPONSES	
To a great extent	18.09%	17
A lot	15.96%	15
Somewhat	29.79%	28
A little	26.60%	25
Not at all	9.57%	9
TOTAL		94

Q5 To what extent does the Village of Watkins Glen Police Department make it easy for community members to provide input [i.e. comments, suggestions, and concerns]?

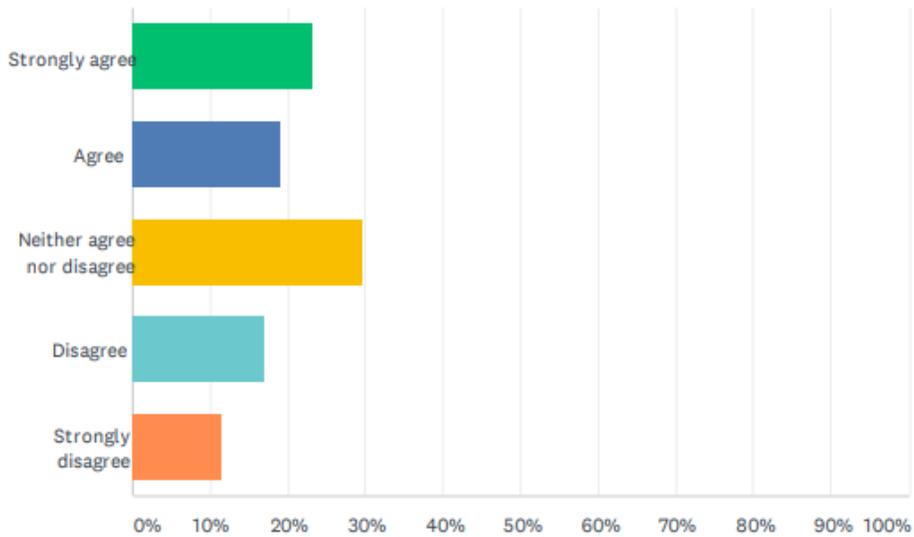
Answered: 95 Skipped: 0



ANSWER CHOICES	RESPONSES	
To a great extent	15.79%	15
A lot	13.68%	13
Somewhat	27.37%	26
A little	22.11%	21
Not at all	21.05%	20
TOTAL		95

Q6 How do you feel about this statement: The Village of Watkins Glen Police Department uses a system of community policing well? [Community policing" is a system where the police work closely with community members to solve problems together. The goal is for the police and the public to work together to prevent crime and solve problems in the community.]

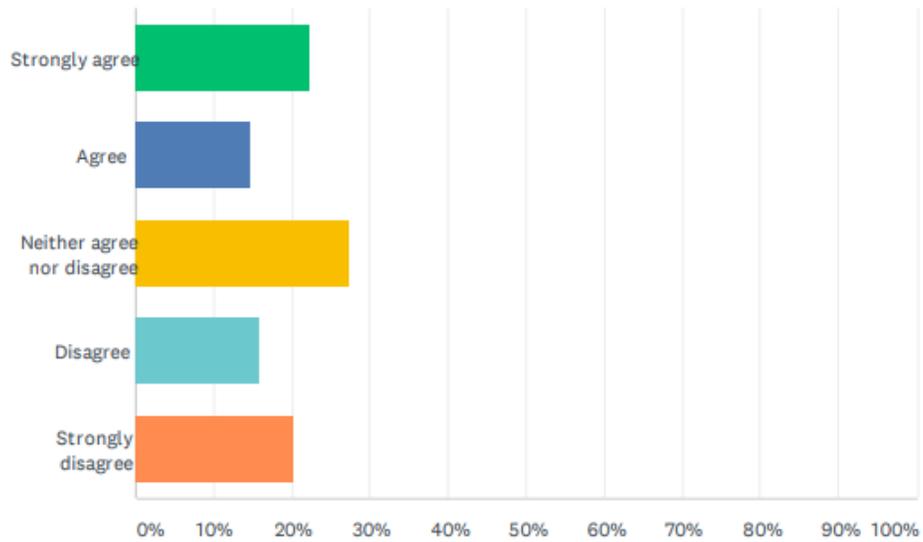
Answered: 95 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	23.16%	22
Agree	18.95%	18
Neither agree nor disagree	29.47%	28
Disagree	16.84%	16
Strongly disagree	11.58%	11
TOTAL		95

Q7 If you have a complaint against your local police department or an officer, you are confident it will be heard and reviewed objectively?

Answered: 95 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	22.11%	21
Agree	14.74%	14
Neither agree nor disagree	27.37%	26
Disagree	15.79%	15
Strongly disagree	20.00%	19
TOTAL		95

Q8 How do you feel about police being sent to respond to people in emotional distress or in a mental health crisis?

Answered: 83 Skipped: 12

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#	RESPONSES	DATE
1	Seems that today that a police man isn't always the best person for a job, maybe there's someone else who could be brought to handle it better but with the presence of an office for safety	2/16/2021 9:42 PM
2	It is necessary in my opinion for the safety of everyone involved	2/16/2021 8:18 PM
3	Ethan Mosher is a corrupt officer working for you that needs to have his gone and badge taken away	2/16/2021 6:25 PM
4	As long as they have tray	2/16/2021 6:17 PM
5	Maybe an officer should be present in case of any escalation that may lead to injury or danger, but the specific health crisis response should be lead by a health professional that can understand the emotionally or mentally distressed individual as well as properly trained in the matter	2/16/2021 4:50 PM
6	I think it's good to have Police respond to a mental health crisis	2/16/2021 3:31 PM
7	I think this is a very good idea	2/16/2021 1:27 PM
8	I believe it can be very helpful and supportive.	2/16/2021 1:05 PM
9	I feel that there should be a team of social service members or healthcare workers who could respond more effectively than a police officer, especially for non-violent situations.	2/16/2021 12:41 PM
10	It would be completely insane not to have law enforcement there to protect the victim and public during a crisis. That being said, there is plenty of room for training in handling these situations. (This comes from a mental health expert with 50 years of experience)	2/16/2021 12:22 PM
11	I think it could be more dangerous for the individual in crisis. I believe having a mental health professional WITH the police department would help the most, both for the individual in crisis and any other parties involved.	2/11/2021 12:59 PM
12	I think police should be trained to specifically respond to these and have to take courses yearly to stay up to date with how to deal with mental health and emotional distress situations	2/10/2021 1:08 PM
13	I think it is completely necessary.	2/7/2021 8:04 PM
14	Trained MH professionals w/o weapons would be better options to ensure volatile situations do not escalate.	2/7/2021 8:32 AM
15	I feel strongly as though police are not adequately trained enough to respond to these types of calls, mental health should be left to the mental health professionals. police are not trained enough for these types of things	2/4/2021 3:17 AM
16	They should have a mental health expert with them.	2/2/2021 10:48 PM
17	They are just doing their job.	2/2/2021 11:07 AM
18	I don't believe they are trained to do so correctly.	2/1/2021 10:10 PM
19	Officers need more training when it comes to mental health issues	2/1/2021 8:03 PM
20	Not good	2/1/2021 7:04 PM
21	I don't think that they're trained enough fir such crisis and would need assistance from someone who is.	1/29/2021 8:01 PM
22	Ok but should have access to a mental health professional to provide guidance and assistance.	1/29/2021 5:40 AM
23	I would have complete confidence that the village police can be a great asset to the above task	1/28/2021 9:01 PM
24	It's important	1/28/2021 7:40 PM
25	I think it's the right thing	1/28/2021 11:45 AM
26	Absolutely	1/27/2021 4:10 PM
27	As an officer of the law, they should be in direct contact with these type of crisis.	1/26/2021 7:56 PM

Watkins Glen Police Reform

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28	In favor of. Law enforcement should be present to assist medical personnel.	1/26/2021 4:07 PM
29	Necessary for those person's safety and the safety of others.	1/26/2021 2:53 PM
30	The police officers should be trained to respond to this type of situation.	1/26/2021 11:32 AM
31	I feel it is important, but I know that the response of Sgt. Mosher has been that he doesn't have time for trivial matters like this.	1/26/2021 10:35 AM
32	They should.	1/26/2021 10:22 AM
33	In a good way to handle the situation.	1/26/2021 10:16 AM
34	Not without a qualified mental health officials	1/26/2021 9:46 AM
35	They must respond to ensure public safety, though a mental health counselor being there is not a bad idea either.	1/26/2021 8:46 AM
36	they are first responders so it is a must for this response	1/26/2021 8:36 AM
37	It does not matter in nys	1/26/2021 8:02 AM
38	Very helpful, we need continued training though.	1/26/2021 6:10 AM
39	Police should be present for safety, but a mental health professional should be the one to handle a mental health crisis. You can't arrest away a mental problem.	1/25/2021 6:03 PM
40	I am ok with it.	1/25/2021 10:50 AM
41	Police are there to ensure public safety, public safety (including the victim) is in danger so the police must be there	1/25/2021 7:54 AM
42	Someone has to go	1/24/2021 12:58 PM
43	I feel as though they don't care and I feel if we had a dangerous situation the person with mental health would be in danger. We need mental health specialists.	1/24/2021 12:08 PM
44	Necessary but need additional crisis training	1/23/2021 7:39 PM
45	Very much needed! They are usually the first to respond	1/23/2021 4:30 PM
46	They should respond, provided all officers receive frequent and updated training.	1/23/2021 10:50 AM
47	I feel like our police do not take it seriously. They drag them to the hospital and forget about them. We need TRAINED mental health professionals to go to these types of calls. we need mental health professionals to be responding to mental health calls more than police. Police need to be the back up. I feel as though mental health is only a police issue when other lives are involved. But police are not trained enough to understand mental health or disabilities of any sort and may not actually help. Either way, mental health is for medical professionals. Maybe specifically cops for mental health.	1/23/2021 12:14 AM
48	I don't think this is a responsibility that should be handled by police officers. Police officers should handle law enforcement. We should have mental health professionals available to help people in crisis. If someone in a mental health crisis is a danger to themselves or others, the mental health professionals should certainly be able to have police backup, but police officers should not be the first responders in these types of cases.	1/22/2021 2:39 PM
49	I think they are not qualified and should have a resource at hand	1/22/2021 9:35 AM
50	I think our department does ok but in general I do not think this should be part of their responsibility,	1/21/2021 10:26 PM
51	Very important for the overall safety of the community their families and of the person(s) involved.	1/21/2021 9:54 PM
52	NA	1/21/2021 3:07 PM
53	need proper training and backup	1/21/2021 8:29 AM
54	Further training on mental health crisis would help them to respond more appropriately.	1/21/2021 7:21 AM
55	Only if trained to without use of force	1/20/2021 5:24 PM

Watkins Glen Police Reform

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56	They are not qualified in all instances.	1/20/2021 4:48 PM
57	Fine , as long as they are properly trained	1/20/2021 4:18 PM
58	The police have the physical tools to ensure public safety and individual safety. They also, with career experience become social workers and listeners better than most people know. We see on mainstream media the super negative or fatal interactions but if i was to bet, there are thousands of mental health calls a day for police and they end exceptionally well.	1/20/2021 12:30 PM
59	Its needed ,could be a dangerous situation for all involved	1/20/2021 12:06 PM
60	It's good	1/20/2021 7:56 AM
61	I believe anytime they respond to this kind of a call they need back up	1/20/2021 7:37 AM
62	Not trained for it	1/19/2021 11:10 PM
63	Not sure	1/19/2021 10:53 PM
64	They should be	1/19/2021 9:49 PM
65	Not that great. Especially when they are primarily out at restaurants getting fast food or sitting at stops on their cell phones.	1/19/2021 9:40 PM
66	I don't think they should be sent. They aren't trained psychiatrists or mental health professionals	1/19/2021 9:03 PM
67	Excellant Idea. Never know if there are weapons involved, could be things we all have in our kitchens. that can hurt others. or themselves.	1/19/2021 8:12 PM
68	Only if police officers have received training and do not use lethal force	1/19/2021 7:26 PM
69	I don't know enough about this. Seems like a social worker and a police officer for backup in case things get out of hand would be best.	1/19/2021 5:01 PM
70	I feel as if they do not handle it well and with the right mindset. Definitely should do more training on it.	1/19/2021 4:36 PM
71	I feel this is the best possible solution though additional and better training could be done	1/19/2021 1:52 PM
72	I don't think the Village officers are trained for this.	1/19/2021 1:29 PM
73	Nope. No cops. Let the liberals figure it out the hard way.	1/19/2021 12:53 PM
74	They are the ones trained to do so, so they should.	1/19/2021 12:35 PM
75	They should respond with a therapist.	1/19/2021 12:14 PM
76	Wgpd does a great job in getting resources to people	1/19/2021 11:50 AM
77	I think if you send police for a mental health crisis they should be very careful on how they respond to that situation.	1/19/2021 11:48 AM
78	If they have extensive training in this area, feel they should respond to assess & control the situation. If they don't have training, they could cause more harm.	1/19/2021 11:47 AM
79	I think police do a fine job assisting mental health crisis.	1/19/2021 11:43 AM
80	Absolutely	1/19/2021 11:40 AM
81	Neutral	1/19/2021 11:40 AM
82	Whatever is needed	1/19/2021 11:31 AM
83	I think they should be	1/19/2021 11:03 AM

Q9 How do you feel about police being sent to respond to people with drug or alcohol use problems or who have overdosed?

Answered: 82 Skipped: 13

Watkins Glen Police Reform

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#	RESPONSES	DATE
1	Yes, drug addicts can create problems that could lead to them being violent or uncomfortable in some cases and police officers are there to control them situations and investigate further. Sometimes some drug addicts aren't bad people all the way around though, some are just so far gone that they don't another life from it sadly.	2/16/2021 9:42 PM
2	Sad, but needed for safety	2/16/2021 8:18 PM
3	Ethan Mosher is a corrupt police officer	2/16/2021 6:25 PM
4	As long as they have training	2/16/2021 6:17 PM
5	Again, specific health teams that specialize in the area should take the lead and "captain" the response. If possible an officer can respond as well in order to keep the peace if things get out of hand.	2/16/2021 4:50 PM
6	Police are essential to the scene due to dangerous acts from other bystanders and EMS personnel	2/16/2021 3:31 PM
7	I think this is a very good idea	2/16/2021 1:27 PM
8	I think it's necessary	2/16/2021 1:05 PM
9	Unnecessary, should be healthcare/ems workers or some form of a social service team.	2/16/2021 12:41 PM
10	Every time to ensure scene safety	2/16/2021 12:22 PM
11	Not great. I have strong feelings about this. I believe possession of drugs should be decriminalized. This would remove some of the stigma/ guilt/ shame from people suffering with substance use disorder so they can feel more comfortable seeking help (look into Portugal). That being said, EMTs and trained drug and alcohol counselors could best respond to the scene. There should not be a need for police... perhaps to maintain order.	2/11/2021 12:59 PM
12	This does not make sense to me, unless the person was causing harm to themselves or others or the police were taking them to a treatment facility	2/10/2021 1:08 PM
13	Completely necessary.	2/7/2021 8:04 PM
14	Trained substance use professionals w/o weapons would be better options to ensure volatile situations do not escalate.	2/7/2021 8:32 AM
15	I agree, however I think medical professionals also have to be involved. And I think the care has to go farther than just the initial call, hence the drug counselors being involved somehow. I don't have a perfect idea of how this system would work, but I feel we should be involving medical personnel too. Cops do not have to respond to every 912 call, that actually helps them better serve the community. I think drug training, in an educational form would be helpful. I think some officers dehumanize addiction and get so into just get the drugs and arrest the person they lose the fact they are a person	2/4/2021 3:17 AM
16	They should withhold judgement and act to serve the citizen with dignity.	2/2/2021 10:48 PM
17	Yes!	2/2/2021 11:07 AM
18	I don't believe they are trained to do so correctly.	2/1/2021 10:10 PM
19	They need to respond more and actually hold these people accountable or get them into treatment.	2/1/2021 8:03 PM
20	Not good	2/1/2021 7:04 PM
21	I feel like an EMT would be a much better choice	1/29/2021 8:01 PM
22	For overdose provide immediate intervention. Otherwise same as above.	1/29/2021 5:40 AM
23	They would have my complete support in being sent to help out and assist to those in need.	1/28/2021 9:01 PM
24	It's important	1/28/2021 7:40 PM
25	I think it's the right thing	1/28/2021 11:45 AM
26	Absolutely	1/27/2021 4:10 PM

Watkins Glen Police Reform

SurveyMonkey

27	Again, I feel the police should be in direct contact.	1/26/2021 7:56 PM
28	In favor of. Law enforcement should be present to assist medical personnel.	1/26/2021 4:07 PM
29	Necessary for those person's safety and the safety of others.	1/26/2021 2:53 PM
30	The police officers should be trained to respond to this type of situation.	1/26/2021 11:32 AM
31	Same answer as above, I feel it is important, but I know that the response of Sgt. Mosher has been that he doesn't have time for trivial matters like this.	1/26/2021 10:35 AM
32	They should respond with medical service personnel.	1/26/2021 10:22 AM
33	A good way to handle the situation, makes it safer for medical first responders.	1/26/2021 10:16 AM
34	I feel these officers are qualified to handle responses.	1/26/2021 9:46 AM
35	Most agencies have tool and training which is extremely useful in these situations.	1/26/2021 8:46 AM
36	Most officers are properly trained or should be to handle these types of situations	1/26/2021 8:36 AM
37	Fire department	1/26/2021 8:02 AM
38	Definitely needed, timely response is critical.	1/26/2021 6:10 AM
39	Police should be on hand for safety, but a medical professional or addiction specialist should be the one to handle this unless the person is being violent. Drug and alcohol issues are more medical and mental than criminal. You can't arrest away an addiction. Arrest records make people's lives harder to come back from with jobs and reputation, leading to more mental problems and addiction. Try to help whenever possible instead of arrest.	1/25/2021 6:03 PM
40	I am ok with it.	1/25/2021 10:50 AM
41	Police are always on and (typically) available to respond and get there quickly to assist. Give them a few necessary tools and have them respond every time	1/25/2021 7:54 AM
42	Who else would go	1/24/2021 12:58 PM
43	I think it's okay in some circumstances but we also need to be having mental health and drug specialists go to these calls.	1/24/2021 12:08 PM
44	Saves lives sometimes	1/23/2021 7:39 PM
45	They are the first to respond and to determine the course of action	1/23/2021 4:30 PM
46	They should respond and act quickly to enact emergency medical services.	1/23/2021 10:50 AM
47	I feel as there need to stop treating drug addiction like a crime issue and more like a health issue. addiction specialists and medical help along side is the answer.	1/23/2021 12:14 AM
48	The same as above. Police officers should be available if needed for backup, if a person in distress is a danger to themselves or others. But police should not be the first responders in these types of cases.	1/22/2021 2:39 PM
49	Also think they are not qualified and should have resources at hand	1/22/2021 9:35 AM
50	Whoever can get there first should respond.	1/21/2021 10:26 PM
51	Also an unfortunate part of the position due to the current nature of drug abuse.	1/21/2021 9:54 PM
52	NA	1/21/2021 3:07 PM
53	same as above	1/21/2021 8:29 AM
54	Continue education trainings in this area would benefit their ability to respond.	1/21/2021 7:21 AM
55	Only if trained to administer Narcan and has supply of Narcan	1/20/2021 5:24 PM
56	As long as properly trained on safety	1/20/2021 4:18 PM
57	Be medically certified (NARCAN, CPR, AED etc.) and they should absolutely respond to every single medical call, including involving drugs or alcohol.	1/20/2021 12:30 PM
58	Again needed	1/20/2021 12:06 PM

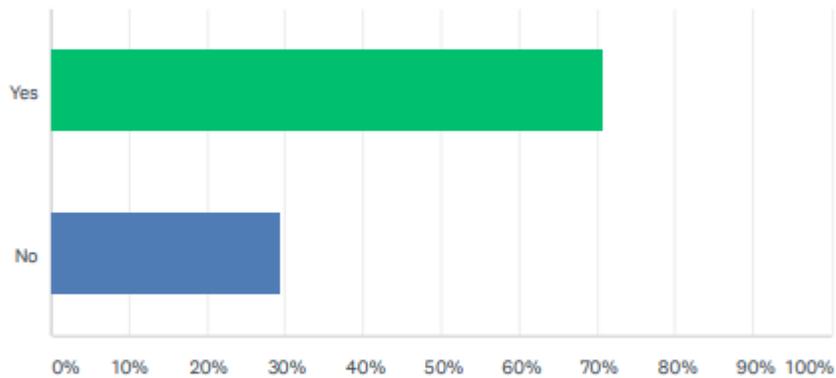
Watkins Glen Police Reform

SurveyMonkey

59	It's good	1/20/2021 7:56 AM
60	Back up	1/20/2021 7:37 AM
61	Not trained for it	1/19/2021 11:10 PM
62	Not sure	1/19/2021 10:53 PM
63	They should be	1/19/2021 9:49 PM
64	See above.	1/19/2021 9:40 PM
65	They are trained to deal with these situations.	1/19/2021 9:03 PM
66	Ideal, as many Police/Sheriff have supplies to help the person if first to arrive.	1/19/2021 8:12 PM
67	Only if police officers have received training and medications	1/19/2021 7:26 PM
68	Sure, if they can administer that overdose-reversal drug, I don't see why not. might save a life if they get there before an ambulance.	1/19/2021 5:01 PM
69	No comment	1/19/2021 4:36 PM
70	They absolutely should respond every single time though a little more training wouldn't hurt anyone	1/19/2021 1:52 PM
71	With the proper training.	1/19/2021 1:29 PM
72	Nope, no cops. Let the liberals figure it out.	1/19/2021 12:53 PM
73	Same as 8 this is what they are trained to do.	1/19/2021 12:35 PM
74	Yes they should respond.	1/19/2021 12:14 PM
75	Wgpd is fair and helps people with their stuff and alcohol addictions	1/19/2021 11:50 AM
76	Leave that for medical professionals	1/19/2021 11:48 AM
77	If they have extensive training in how to respond to these situations, I feel they should be dispatched to control these situations. When police without training in these areas are sent, they can cause more harm than good.	1/19/2021 11:47 AM
78	I feel the police do an incredible job responding to these types of calls.	1/19/2021 11:43 AM
79	Absolutely	1/19/2021 11:40 AM
80	Neutral	1/19/2021 11:40 AM
81	Whatever is needed	1/19/2021 11:31 AM
82	That's who should respond	1/19/2021 11:03 AM

Q10 Do you think the Village of Watkins Glen Police Department needs more education, awareness, and/or training? This could include a better understanding of people's culture, personal identity, or backgrounds; communication skills; etc

Answered: 89 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	70.79%	63
No	29.21%	26
TOTAL		89

Q11 What are your ideas for enhancing community engagement between the local police/sheriff's department and the Schuyler County community?

Answered: 67 Skipped: 28

Watkins Glen Police Reform

SurveyMonkey

#	RESPONSES	DATE
1	Keep doing a good job of catching the bad guy and keep doing more community activities like cook outs and maybe raffles	2/16/2021 9:42 PM
2	Continue to promote the officers and department doing good things for the community and lteach children that police are safe, caring, and trustworthy	2/16/2021 8:18 PM
3	Ethan Mosher and Brandon Matthews are crooked watkins glen ,ny police officers who should not be allowed to serve the public	2/16/2021 6:25 PM
4	More transparency. Maybe open forum/weekly briefings open to the public would raise trust. There are a lot of great minds from the area and living in the area that have deep passion for the community. Getting everyone on the same page and listening to others perspective instead of just those perspectives from the "inside". If we all want what's best for the community (we should) then why can't all of our goals and missions be public knowledge so we can work together.	2/16/2021 4:50 PM
5	More public activities with police/sheriffs department in the community where members can also participate with personnel	2/16/2021 3:31 PM
6	Community days, cookouts, virtual Q&A's with community members on new policies and regulations. Try to work more with the few POC's in the community to build a better rep with all cultural backgrounds in this community.	2/16/2021 12:41 PM
7	Community events, community policing and a division or specific personnel to complete these tasks. There were a couple great events that the Pd did in the last 6 months or so that I have not seen in a long time and it was wonderful to see. Great job.	2/16/2021 12:22 PM
8	I follow the Schuyler County Sheriff FB page, but really do not see a lot of activity on the page. I'm glad to see this survey because I have been saying for years a collaboration between police and community would help build a stronger and safer community. As for ideas, specific public events and regular communication with the community.	2/11/2021 12:59 PM
9	Unsure, I have never had contact with the department and I don't know if that is a good or a bad thing	2/10/2021 1:08 PM
10	Walk the streets! Talk to the people.	2/7/2021 8:32 AM
11	get rid of religion in the force. I don't mean cops can't be religious, I mean they shouldn't be using it in their policies or policing. Any religion actually. Do not put your religion on others. Education. Constant education. Learn from other departments mistakes. Have briefings. Regular education. Stick to reform. Weed out bad cops. Don't let your co workers be a bad person and let it slide. LISTEN TO MINORITIES, if they're telling you something is offensive and needs to change listen. Stop with "blue lives matter" black people have spoken up over and over again about how that's not even a thing you should be saying. Blue lives don't exist. You can take your uniform off and not be a target, black people can not take their skin off and not be a target. Please listen to those you don't agree with too Don't dismiss different ideas and go "oh stupid liberal ideas" if you're asking for reform, listen. Don't ask for what needs to change and only listen to what you want to hear Do not only listen to the praise Listen to the criticism too.	2/4/2021 3:17 AM
12	This survey could have been conducted in tandem with the County Sheriff's Office. Why wasn't it?	2/2/2021 10:48 PM
13	Staying involved with the community events.	2/2/2021 11:07 AM
14	Honesty.	2/1/2021 10:10 PM
15	The meet and greet they had in the park this summer was very nice and long overdue	2/1/2021 8:03 PM
16	More presence helping the community instead of trying to write speeding tickets all day long.	1/29/2021 8:01 PM
17	Communication and occassional meetings with P.D. management, website, etc.	1/29/2021 5:40 AM
18	I would not say that they really need anything In that area they are and always have been very good about everything they do in that regard.	1/28/2021 9:01 PM
19	Getting involved with charity events I feel is important. We need more security cameras to help with investigating crimes.	1/28/2021 7:40 PM

Watkins Glen Police Reform

SurveyMonkey

20	More hands on with the youth	1/28/2021 11:45 AM
21	Advise what actually happens to arrested offenders, the final outcome	1/27/2021 4:10 PM
22	N/A	1/26/2021 7:56 PM
23	The police department should be disbanded and the officers hired by the Sheriff's department to save taxpayer dollars.	1/26/2021 2:53 PM
24	More public/Zoom meetings	1/26/2021 11:32 AM
25	They need to be more transparent and move readily available for what this police department has recently considered "trivial" and/or "not important enough" events.	1/26/2021 10:35 AM
26	N/a	1/26/2021 10:16 AM
27	I feel there is a close working relationship	1/26/2021 9:46 AM
28	The Sheriffs office needs to work better with the PD	1/26/2021 8:46 AM
29	create some kind of patrol or shifts where positive community engagement is the primary task.	1/26/2021 8:36 AM
30	Continued engagement with public. Fun things to show that officers are part of us.	1/26/2021 6:10 AM
31	Keep up the great work you are doing.	1/26/2021 12:15 AM
32	Walking patrols, stop into businesses to say hi, get to know people in the community besides just the ones you are friends with, recruit officers with unimpeachable Integrity and a community Servant's Heart. The department's credibility and support in the community comes from treating everyone equally and fairly. Do not lose your humanity or empathy for your fellow man. We all have struggles and go through hard times. If you are on a scene, it's probably one of those hard times for that person.	1/25/2021 6:03 PM
33	Unsure	1/25/2021 10:50 AM
34	The police department needs more programs to be able to have events to engage with the public	1/25/2021 7:54 AM
35	I think they need to have better longer training and have other professionals go. Cops do not always have to be the one responding to 911 calls. Mental health and drug professionalss can respond too if they aren't life or death. And they can assist as well.	1/24/2021 12:08 PM
36	Has to be worked on. More so the Sheriffs Dept being more willing to work with the Police Dept and other agencies.	1/23/2021 4:30 PM
37	Provide more visibility through foot patrol. Park the car and get out among the community. Hold joint public forums on pertinent topics with the sheriffs department and community.	1/23/2021 10:50 AM
38	Police should get longer training. And understand systematic racism alongside with not continuing to contribute to that. This area has been extremely ignorant to the Black Lives Matter movement along with our police department. We can't just abuse minorities, and let them be treated differently and scream about how "blue" lives matter too when cops can take off their uniform. Black people can not. Secondly. We need to address racist extremism. Such as KKK groups in police. We can not allow nazis and racists to be a part of the police force that is supposed protect us. Police need mental health checks too. Their life and job takes a toll on their brain.	1/23/2021 12:14 AM
39	Actually meeting and knowing who the officers are , what they would like for our village	1/22/2021 9:35 AM
40	I don't feel we enforce local laws when it comes to tourists. I believe the community would appreciate it.	1/21/2021 10:26 PM
41	Get out of the cars. Driving around "policing" or sitting in the office doesn't connect you to the community. We don't need constant speed control on 4th Street, for example (by the way, welcome to the Glen, here's your ticket) but having our officers out walking downtown; showing presence. Get them OUT of the Walmart security business, let Walmart hire their own; get out in the community, this would go a long way of supporting the force.	1/21/2021 9:54 PM
42	NA	1/21/2021 3:07 PM
43	Outreach and visibility at events versus seen at crisis or giving a ticket. Might help their image	1/21/2021 7:21 AM

Watkins Glen Police Reform

SurveyMonkey

	and grow relationships.	
44	It's not needed	1/20/2021 5:24 PM
45	Community policing	1/20/2021 4:18 PM
46	Have them host more "fun" events simply for positive interactions.	1/20/2021 12:30 PM
47	not sure	1/20/2021 12:06 PM
48	More public relations	1/20/2021 7:56 AM
49	Having get together	1/20/2021 7:37 AM
50	I have none	1/19/2021 10:53 PM
51	More PR	1/19/2021 9:49 PM
52	Eliminate the Police Department and increase staffing for the Sheriff's department.	1/19/2021 9:40 PM
53	Listen, follow	1/19/2021 9:03 PM
54	I think it is good for everyone to work together..	1/19/2021 8:12 PM
55	Walking and Bicycle patrols, school safety and education patrols, local public meetings questions and answers, school crossing safety	1/19/2021 7:26 PM
56	Surveys like this are nice. A suggestion box, an email address, "walking the beat" in the summer maybe.	1/19/2021 5:01 PM
57	N/a	1/19/2021 4:36 PM
58	Get more involved and dedicate staff to public events	1/19/2021 1:52 PM
59	Do only what is expected. Nothing more. If the police are arm chair quarterbacked, let the liberals figure it out.	1/19/2021 12:53 PM
60	Meeting or an outreach	1/19/2021 12:35 PM
61	Honestly, more officers. Id gladly pay a couple extra tax dollars to have more than 1 Police office on at a time	1/19/2021 11:50 AM
62	I feel this town is geared more towards tourist than the people that live here and pay taxes.	1/19/2021 11:48 AM
63	By being properly trained to respond to situations that may not seem like an emergency, but assisting when help is needed. Going into schools, public meetings, volunteering, foot patrols making citizens aware of their presence.	1/19/2021 11:47 AM
64	Fundraisers, carseat checks, kids programs, coffee with a cop, shop with a cop or small community activities.	1/19/2021 11:43 AM
65	Join forces creat one department	1/19/2021 11:40 AM
66	The shop with cops was great. Also the ice pops in the summer. Go WGPDI!	1/19/2021 11:31 AM
67	More events	1/19/2021 11:03 AM

Q12 What resources do you think are needed to address systemic challenges and inequities within the criminal justice system in Schuyler County, specifically the Village of Watkins Glen?

Answered: 59 Skipped: 36

#	RESPONSES	DATE
1	Unsure at this time	2/16/2021 8:18 PM
2	Ethan Mosher is a corrupt crooked officer who needs to be fired	2/16/2021 6:25 PM
3	Training	2/16/2021 6:17 PM
4	More difficult conversations need to be had if we want trust between our police and community. There is a fraternity like brotherhood amongst police, and that can be dangerous when an officer looks out for another officer instead of doing what's actually good and moral. In smaller towns like these, it can be even more true because everyone knows everyone's name. We want evidence that this isn't just a brotherhood of blue lives matter cops caring more about the power they have as a cop than doing the right thing. We want to know that our criminal justice system is INTOLERANT of racial bias as well as disrespect to LGBTQ communities. We want to know our police will be INTOLERANT and will SPEAK UP AGAINST a fellow officer if he/she is breaking rules, or showing racial bias, or "playing God" and abusing power.	2/16/2021 4:50 PM
5	Adopting social programs to respond to non-violent mental or drug issues or shift that responsibility to EMS. Have all village police members go through annual race and relations trainings, deescalation of force training, meet higher physical requirements like height and weight standards as well as physical training standards and shooting standards as well as weapons handling.	2/16/2021 12:41 PM
6	Need the sheriffs office to be more involved with the state police and the Pd. They've set themselves on an island for whatever reason and it's only bringing their agency down.	2/16/2021 12:22 PM
7	NA program for the jail, strong substance use awareness and programs. I think if the community could come together regarding the view of substance manufacturing and use in the community, we could raise more awareness and solidarity and lessen the presence of illicit substances in Schuyler county/ Watkins Glen.	2/11/2021 12:59 PM
8	Mental health crisis training, use of equipment like body cameras	2/10/2021 1:08 PM
9	Family legal counseling, more outreach to indigent families	2/7/2021 8:32 AM
10	I think we need to re think how our system works. What the people need. Address the poor, not the ones who have money. education and learning is the most important part. Learn from other departments too.	2/4/2021 3:17 AM
11	Regular inservice training	2/2/2021 10:48 PM
12	Stop using the work systemic	2/1/2021 8:03 PM
13	Most likely, further training in crisis management.	1/29/2021 8:01 PM
14	Identify needs and provide necessary training for department and/or individual officers and staff.	1/29/2021 5:40 AM
15	With the sheriffs office and state police I would not think that they would need any improvement they village police have always been a staple to our great village.	1/28/2021 9:01 PM
16	N/A	1/28/2021 11:45 AM
17	Make jails a jail again, if members of the military can be up at 6, given breakfast and off to work, so can prisoners	1/27/2021 4:10 PM
18	N/A	1/26/2021 7:56 PM
19	The police department should be disbanded and the officers hired by the Sheriff's department to save taxpayer dollars.	1/26/2021 2:53 PM
20	Better education/training of the officers	1/26/2021 11:32 AM
21	Transparency, and Mr. Leszyk, an ex-state trooper, should not be the liaison for the police and the village.	1/26/2021 10:35 AM
22	Diversity Training	1/26/2021 10:22 AM
23	Unsure	1/26/2021 10:16 AM
24	N/A	1/26/2021 8:46 AM

Watkins Glen Police Reform

SurveyMonkey

25	n/a	1/26/2021 8:36 AM
26	I don't think there is any inequities or systemic challenges.	1/26/2021 6:10 AM
27	Better pay in order to recruit better officers that will stay instead of frequent turnover. A modern website with the ability for people to submit feedback and tips/info both named and anonymous. A citizen/law enforcement committee with a wide range of viewpoints represented to talk about issues in our community would be good. Demonstrate you are fair and perform your job without favor and you will get a lot of support and respect from the whole community.	1/25/2021 6:03 PM
28	None	1/25/2021 10:50 AM
29	As far as resources go, more training and extra officers	1/25/2021 7:54 AM
30	They need more training. And need to get rid of racist cops they already have. They need history lessons. They need to understand how black lives are oppressed by the police system and why the Black Lives Matter protests happen. But have them educated by black people please	1/24/2021 12:08 PM
31	Sensitivity training and education. Difficult in a primarily white judgmental community where people are judged on family reputations, social associations, past generations and on and on.	1/23/2021 7:39 PM
32	It's hard for any law enforcement agency in NYS to do their jobs due to bail reform and no one really being held accountable	1/23/2021 4:30 PM
33	On-going education and training is needed for dealing with volatile situations through effective de-escalation techniques as opposed to confrontational. Also, training in working with those in poverty, with disabilities, and those who are generally disenfranchised in society. In such a small community, caution against favoring off-duty officers and friends of officers in alcohol-related crimes and targeting others who may have been profiled.	1/23/2021 10:50 AM
34	We need to do something similar to bills passed after George Floyd's Murder. And we need to not let political views effect a job and if they do so badly they need to be let go. officers who murder do not deserve a pension either. We should stop keeping cop secrets too. When cop families murder and get away with it because their families are cops, that's abusing the system and resources. we can't let cops treat their families differently here. That needs to end. Let's follow suit with (yes I'm talking about the hit and run. The community knows she only got away because she had cop family) the way the cops drive the cop cars home with OUR tax gas \$ even though they aren't supposed to. we seriously need to fix the racism and extremeism or we will have a serious issue here one day. I fear if we didn't fix it, we will be in the news. We already had a cop hit a run while drunk and swept it under rug. Cops neice hit and run murders someone gets off because he let her. Do better. Be better. Get rid of your own biases on the job..or nothing will change. But the thing is. I don't think you want change. I think the department is only asking for this to look good. So the racists in the community can tell you how you are hero's and how your life matters more than black lives. I think this is a ploy, because all police do is make money and protect personal property. MAYBE you can change my mind ☹️☹️☹️ Maybe you can be better and change my mind. Or are we going to continue to encourage extremists?	1/23/2021 12:14 AM
35	Education , possibly from communities with a more diverse population	1/22/2021 9:35 AM
36	Having the Mayor over the police department is not OK. Whether real or perceived, there is no fairness when he boasts about "protecting their own"! It is a conflict of interest and a systemic challenge. There is a real inequity with a retired State Trooper "protecting" some and not others. Having Officer Mosher come on board has changed the office some, but there is a lot of work to do. Many people feel the county should take over the PD, I do not.	1/21/2021 9:54 PM
37	NA	1/21/2021 3:07 PM
38	they should have a dedicated investigator within the department even if part-time, as needed	1/21/2021 8:29 AM
39	History of favoring those in power, right last name or business ownership, or at least the perception.	1/21/2021 7:21 AM
40	None	1/20/2021 5:24 PM
41	Education and respect on both sides	1/20/2021 4:18 PM
42	I don't believe this is an issue in our community.	1/20/2021 12:30 PM

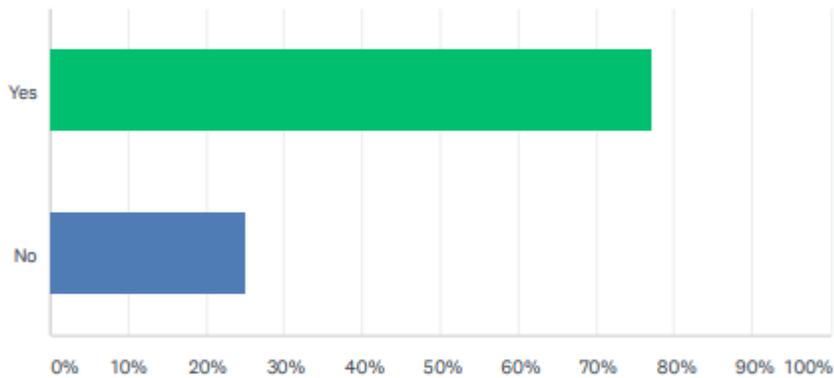
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43	Need to hold all people accountable equally	1/20/2021 12:06 PM
44	More training for a variety of different circumstances that may take place in the future	1/20/2021 7:56 AM
45	None	1/19/2021 10:53 PM
46	See above.	1/19/2021 9:40 PM
47	How about enforcing the guidelines outlined for the health of the residents that live here? You refuse to enforce the mask wearing mandate and our county is now running rampant. When you are called by , say, Walmart, because customers refuse to wear their mask, YOU refuse to come and remove them from the store, putting the employees and customers in danger. Incredibly unprofessional of you	1/19/2021 9:03 PM
48	No clue.	1/19/2021 8:12 PM
49	Prejudice against and support of people who are enemies or friends or relatives of police officers and court justices.	1/19/2021 7:26 PM
50	I don't know enough to say	1/19/2021 5:01 PM
51	N/a	1/19/2021 4:36 PM
52	You name three that have been violated.	1/19/2021 12:53 PM
53	Accountability	1/19/2021 12:35 PM
54	More training and more officers so wgpd can adequately serve our village	1/19/2021 11:50 AM
55	NA	1/19/2021 11:48 AM
56	I do not believe there is any systemic issues within police departments or justice system.	1/19/2021 11:43 AM
57	Not sure	1/19/2021 11:40 AM
58	I think WGPD does a great job. There is a great, highly educated, high caring, respectful sergeant teaching the officers of WGPD great ways.	1/19/2021 11:31 AM
59	Trainings and events	1/19/2021 11:03 AM

Q13 Do you think the Watkins Glen Police Department should be utilized as a “closest car concept” to assist with emergency 911 calls/complaints within the county, yet out of the Village Of Watkins Glen? More specifically when it comes to the preservation of human life, the protection of property, public safety, and to always assure officer safety?

Answered: 92 Skipped: 3



ANSWER CHOICES	RESPONSES
Yes	77.17% 71
No	25.00% 23
Total Respondents: 92	

Q14 Additional comments or concerns?

Answered: 45 Skipped: 50

#	RESPONSES	DATE
1	The DA Fazzary is garbage	2/16/2021 9:42 PM
2	Ethan Mosher and Brandon Matthews are both corrup the whole watkins glen,ny police department is corrupt.I remember when officer decker beat me and pepper sprayed me and i had to stay in the schuyler county,ny hospital because of him beating and pepper spraying me and had several injusries from him.Now steve decker is the judge how do you go from beating civilians as a corrupt officer to a judge of the same town of watkins glen,ny.I know how the whole watkins glen,ny police and court system and judge are corrupt.Ethan Mosher and Brandon Matthews are crooked police who should not be police officers they are a danger to the community and i believe they are gonna kill someone with there tempers and hot headed egos.Ethan Mosher has been targeting me for several years and i cant even go to the bank with out being watched foolowed and harassed by him welcome to america.I am in fear that Ethan Mosher is gonna kill me as he is a bad dirty corrupt police officer i fear him he is the worlds most evil crooked police officer.Will you please fire Ethan Mosher and Brandon Matthews the corruption needs to stop now get these crooked officers off the force and the corrupt judge steven decker out of there the whole town of watkins glen,ny has become so corrupt with them as workers.	2/16/2021 6:25 PM
3	I think the Village police Department is more approachable than The Sheriff's Department. That makes all the difference in many situations	2/16/2021 6:17 PM
4	We want to be able to trust that even though these past few years have been very divisive in our nation, that OUR community is doing its part and weeding out any "bad apples" and ensuring that no matter skin color, gender, age, or political stance, that we will be treated with respect and and equality with the right to fair justice. Transparency and taking a stand against any employees that have lost their moral compass would be a great start in working for a better tomorrow	2/16/2021 4:50 PM
5	I think the only thing I would like to see, is more involment with issues involving pets..such as dogs tied outside for extended periods of time in inclimate weather., No shelter, food or water.. obvious injuries not being treated, etc.. The Humane society can only do so much and it saddens me, that rarely things are done to stop this. Pets are citizens too!	2/16/2021 1:27 PM
6	Really appreciate that the survey was done. This is a crucial step to developing better trust in law enforcement in our community.	2/16/2021 12:41 PM
7	Things are going well. I'm happy with my local Pd and they do an amazing job with such limited resources and staffing. If they were not here, Watkins would be as dirty or dirtier than Montour falls. Keep up the great leadership and dedication to the village, by all officers.	2/16/2021 12:22 PM
8	Question 3. Other- drug task force/ prevention	2/11/2021 12:59 PM
9	Please listen to all ideas not just the praise. Please try different ideas. We can not keep doing the same exact thing and expect it to work. Society changes and views and adapts and we have to change and adapt with it. This year has been a year to prove that. We can't keep doing things the way we have been for the sake of tradition. We deserve better.	2/4/2021 3:17 AM
10	They just need more training and need to apply themselves more in offering service. "Protect & SERVE" All they do is harass tourists and write speeding tickets. It's out of control.	1/29/2021 8:01 PM
11	I absolutely feel safe in our community our law enforcement are really down to earth and do their jobs with great skill. I would trust them 100% with any safety they provide to our village.	1/28/2021 9:01 PM
12	No	1/28/2021 11:45 AM
13	Keep Village PD within village limits.	1/26/2021 7:56 PM
14	Why should my village tax dollars go to providing police services to other parts of the county (who don't pay village taxes)? Question 13 is obviously an attempt to justify the department's existence/expansion.	1/26/2021 2:53 PM
15	Recently, I know a person had a car hit in the county parking lot where Sgt. Mosher was called to respond. Listening to the scanner, Sgt. Mosher stated it was not important enough for him to respond and upon response, he failed to do any investigation and/or ticketing. Another incident I have been made aware of is a woman had an stove/oven fire in her home. She called directly to Watkins PD and informed him she had a water bottle with clorox on it and Sgt. Mosher responded with to throw that on the fire and if it doesn't work to call him back. It did not work,	1/26/2021 10:35 AM

Watkins Glen Police Reform

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he called back and responded after this call and used department fire extinguisher, Failed to notify the fire department and the home was an apartment house. His responses are if he does not deem important enough, he doesn't need to respond to matters that are clearly a matter of public safety.

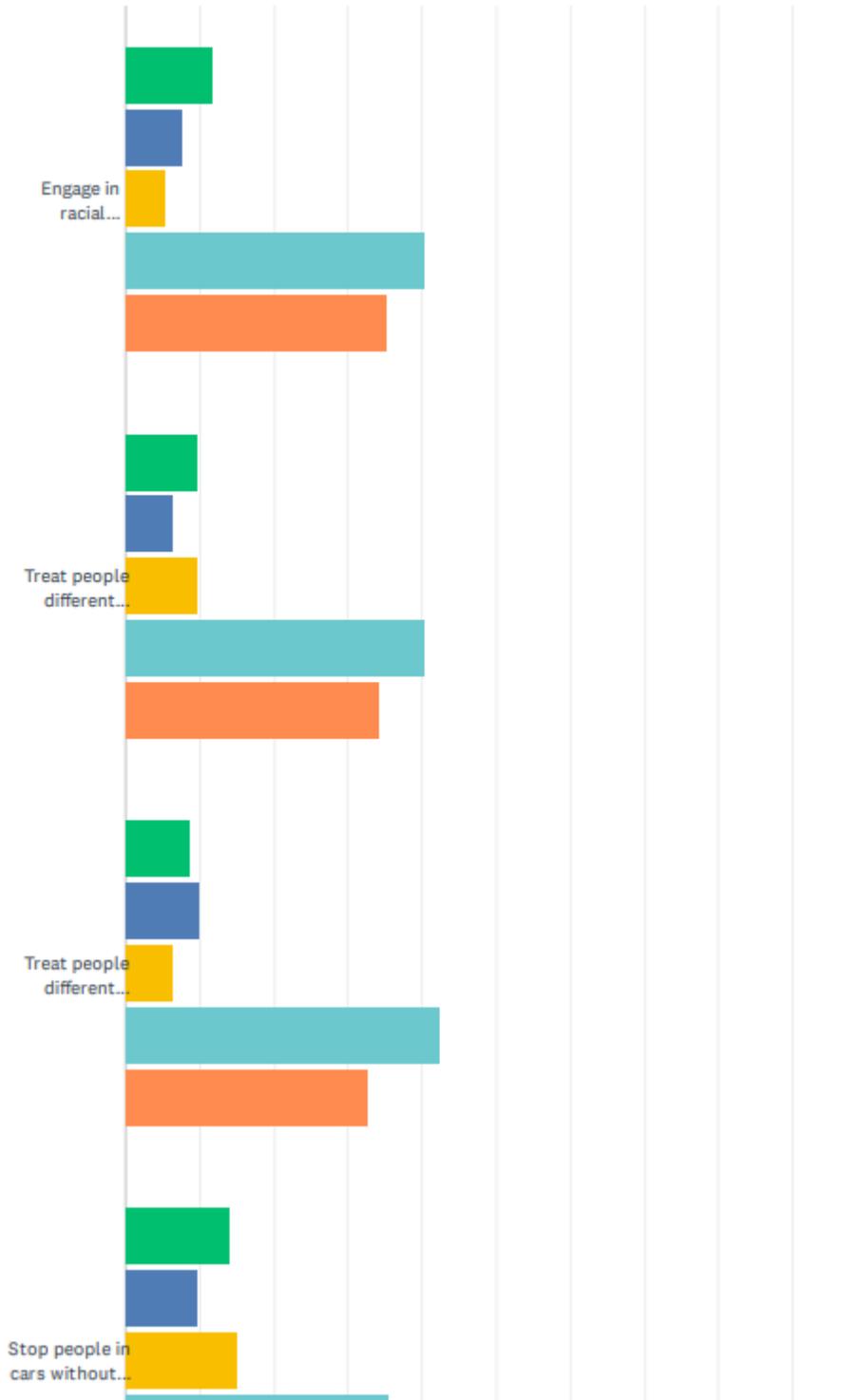
16	To the village board I ask, do you want committed lifelong career long officers within the PD? If you do, what are you going to do to keep them there and draw them there?? If you cant figure out how to answer this question properly you'll never have qualified applicants and the turn over will continue indefinitely. Pay, staffing, training, and structure are key ingredients to having a successful agency. For being bare bones, the PD is doing an excellent job.	1/26/2021 8:46 AM
17	For years I have seen the police department go up and down with leadership, success and accountability. What I see currently is the department on it's way back up. 10-15 years ago the police department blew the sheriffs office out of the water in every aspect of police work. I see them moving in that direction again.	1/26/2021 8:36 AM
18	we dont need the over head	1/26/2021 8:02 AM
19	I think our officers tend to profile only because our community is mostly white so other races tend to stick out. It is not intentional. I think we all are getting better about it since we have more visitors to our area every year.	1/26/2021 6:10 AM
20	The most important thing is to treat everyone equal and without favor. This survey is mostly about racial bias, but we don't have many minorities around here so who could know if there is racial bias in our police force? Bias can be present in other ways though, like political opinions and connections - "who you know." It all comes down to Integrity.	1/25/2021 6:03 PM
21	I think the Village needs to be more transparent regarding the former Officer in Charge. He has been getting paid to sit at home for almost half a year now and it's a waste of money.	1/25/2021 10:50 AM
22	I just want to thank the PD for all that they do. I know first hand they are understaffed and do a ton of work each day by each officer to keep the community safe and put in the effort as needed. Day in and night out, the small group of officers works hard, for (to my knowledge) low wages, and for that I thank them as they deal with death, theft, crisis situations, and criminals on a regular basis. Our village gets excellent attention having the Pd. If the Pd was not there, there wouldn't be nearly enough time, officers, or patrol designated to the village.	1/25/2021 7:54 AM
23	Get rid of the racist cops you already have and make sure to keep extremists out. We do not need nazis or anything like that on our force. Cops need mental health checks too	1/24/2021 12:08 PM
24	Yes under life or death situations. The NYSP are under utilized and should be used to handle all the major crimes in the county	1/23/2021 4:30 PM
25	Let's look at spreading resources around to more than the police. we need serious change. Change to the system we know. and change to the way family and politics severely effect the way our police officers act. Let's look at how other states took police reform after the brutal murder this summer of George Floyd and Breonna Taylor and learn from those. I think it's important to understand why police exist too. And I think, training should be longer. Don't shoot first.	1/23/2021 12:14 AM
26	Does the county compensate the village?	1/21/2021 10:26 PM
27	Absolutely not on #13. the village taxpayers foot the bill for the agency. Unless there is some extreme emergency, this should not occur.	1/21/2021 9:54 PM
28	would it be economically beneficial for the sheriff to provide services to the village?	1/21/2021 8:29 AM
29	If village residents pay taxes to support village police department, we do, they should only police within the village.	1/20/2021 5:24 PM
30	I see the Watkins Glen PD doing great things and under excellent leadership currently. The PD is extremely proactive and seems to be doing so much more, and better than our local Sheriff's Office (in many ways). It's great to see a good crew striving to keep our town safe and clean while holding people accountable (even our locals) for their actions.	1/20/2021 12:30 PM
31	N/A	1/20/2021 7:56 AM
32	Do your jobs.	1/19/2021 9:03 PM
33	As the village police department is currently operating and funded I do not think the village can	1/19/2021 7:26 PM

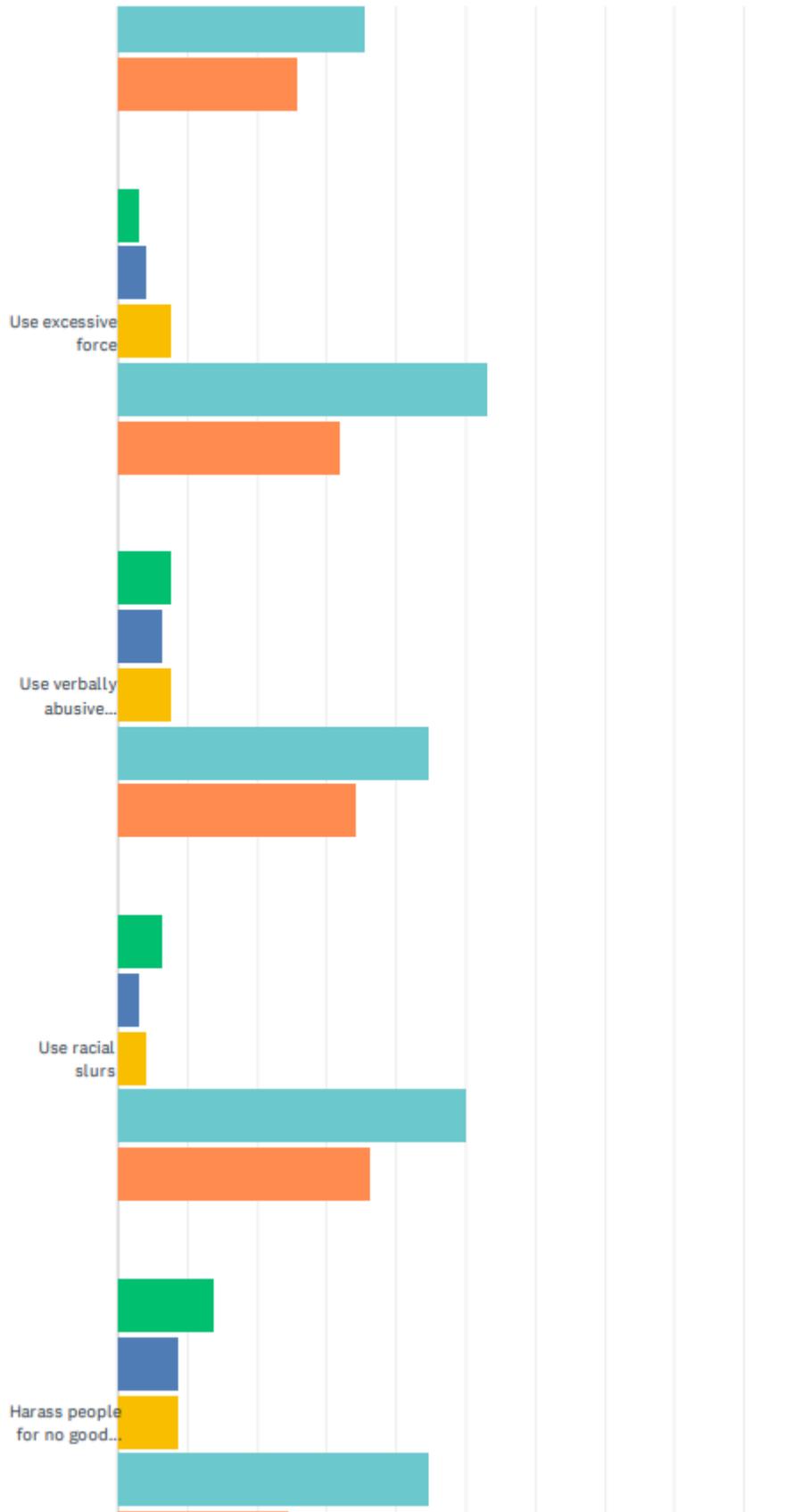
afford to continue to operate its own police department. It should merge into and with the Schuyler County Sheriff Dept.

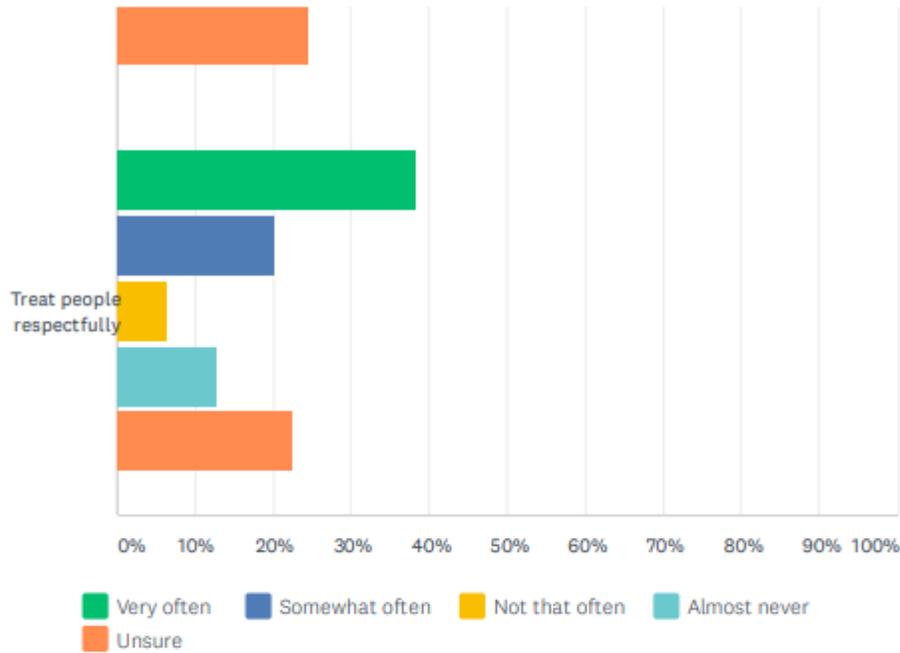
34	One minor concern: I would suggest changing the Watkins Glen Police Dept facebook page's cover photo. Right now, it is a gritty dark cracked photo of the "thin blue line" flag. Nothing about it says "friendly professional helpful public service". That flag promotes an "us vs. them" mentality with the public, and gives the WG police department an antagonistic, unprofessional image that could raise tensions and even cost the village tourism dollars. After all, left-wing money is just as green as right-wing money. Think about it.	1/19/2021 5:01 PM
35	No	1/19/2021 4:36 PM
36	Keep up the great work! You guys have shown exceptional growth and focus in recent months under new leadership.	1/19/2021 1:52 PM
37	Some of the questions, including below this comment, ALMOST NEVER leaves open the discussion, well maybe sometimes. I'm quite sure enough KAREN'S are around if there was a problem. WPD are good people trying to help. We need more full timers.	1/19/2021 12:53 PM
38	Get rid of Village PD and add to Sheriff's	1/19/2021 12:10 PM
39	If you are going to open up the village P.D. to service beyond the village you have created a county P.D. we call that the Sheriff's Dept. Make it a single dept. And lower the tax rate.	1/19/2021 12:05 PM
40	Please consider adding more personnel. Wgpd is great but our village is growing and our pd needs to as well	1/19/2021 11:50 AM
41	Parking is a big problem in my street (11th st), people block my driveway and they only ticket a few not all when parked on wrong side. The bar that opened on 11th is never watched. Our neighborhood has gone down hill since it opened. It's loud, no parking, and garbage gets left in our front yards.	1/19/2021 11:48 AM
42	Keep up the great work. You are appreciated!	1/19/2021 11:43 AM
43	Officers need more training on the laws of NYS, less argumentative when they're corrected on the actual law, less ego-better work	1/19/2021 11:40 AM
44	Great ran police department! Amazing employees. The village is blessed with the PD!	1/19/2021 11:31 AM
45	They do a great job and thank you	1/19/2021 11:03 AM

Q15 For each item, please indicate how often you think Village of Watkins Glen Police Officers do these things.

Answered: 94 Skipped: 1







	VERY OFTEN	SOMEWHAT OFTEN	NOT THAT OFTEN	ALMOST NEVER	UNSURE	TOTAL	WEIGHTED AVERAGE
Engage in racial profiling	11.70% 11	7.45% 7	5.32% 5	40.43% 38	35.11% 33	94	3.80
Treat people different because of their race	9.57% 9	6.38% 6	9.57% 9	40.43% 38	34.04% 32	94	3.83
Treat people different because of their gender or gender identity	8.70% 8	9.78% 9	6.52% 6	42.39% 39	32.61% 30	92	3.80
Stop people in cars without legal reason	13.98% 13	9.68% 9	15.05% 14	35.48% 33	25.81% 24	93	3.49
Use excessive force	3.19% 3	4.26% 4	7.45% 7	53.19% 50	31.91% 30	94	4.06
Use verbally abusive language	7.45% 7	6.38% 6	7.45% 7	44.68% 42	34.04% 32	94	3.91
Use racial slurs	6.38% 6	3.19% 3	4.26% 4	50.00% 47	36.17% 34	94	4.06
Harass people for no good reason	13.83% 13	8.51% 8	8.51% 8	44.68% 42	24.47% 23	94	3.57
Treat people respectfully	38.30% 36	20.21% 19	6.38% 6	12.77% 12	22.34% 21	94	2.61

Q16 If you have indicated "very often" in any of the above answers, please elaborate below the experience or an example.

Answered: 39 Skipped: 56

#	RESPONSES	DATE
1	I have been targeted and harassed by ethan mosher and brandon matthews and i do not feel safe even going to my bank in watkins glen,ny as i have been followed and stalked just going and just leaving the bank visions federal credit union.I am very well known by all the bank workers and i feel Ethan Mosher has a grudge gainst me becuae of complaints i have filed against him and his buddy brandon matthews who knows if my complaints were even looked at or even filed correctly in the system so there is a record of them.I know steven decker took several of my complaints and i believe he did not file my complains into the system so i have record of making complaints against his officers.The watkins glen,ny police department does not even have actual physical complaint forms to follow out so that right there is corrupt.Why does the watkins glen,ny police department not have dash cams in there cars or body cameras becuae i know why they want to hide all the corruption going down from the officers to there bosses to the corrup judge decker.	2/16/2021 6:25 PM
2	I've seen altercations in the street at events, and have always seen respect given by the local PD, even when the parties involved were not being respectful. Always calm, level heads.	2/16/2021 1:27 PM
3	I've heard great things recently about the officers and how they conduct business. I've seen several of them in the community recently and they have always been wonderful and pleasant	2/16/2021 12:22 PM
4	I have always been treated respectfully by WGPD.	2/11/2021 12:59 PM
5	I've seen this happen with my own eyes. Some officers do not care if something is against the law or not. They will continue to harass you even though you are not breaking the law, even threaten to arrest if you harm their ego and tell them to fuck off you aren't doing anything illegal and prove it. They also waste tax dollars by bringing cars home, I hate paying for that.they forget they are supposed to protect us, not harm us. I do love some officers. But I think sometimes they get so into their egos they forget what they're doing.	2/4/2021 3:17 AM
6	I was pulled over 6 times in the first 6 months that I moved back here bc I had out of state tags. They pulled me over in my own driveway bc they saw me leave an establishment with alcohol & I was the DD. The officer stated that he saw me pull out if this establishment and duck down a side street. I lived on that street!	1/29/2021 8:01 PM
7	They always treat people with professionalism and respect in our community they are a staple and I could not ever imagine they acting unprofessional in any manor I appreciate them in providing safety along with the sheriffs and our local state police as well.	1/28/2021 9:01 PM
8	N/A	1/28/2021 11:45 AM
9	It's called common courtesy and I always see it being used	1/27/2021 4:10 PM
10	Village officer respectfully dealt with a subject at my place of employment.	1/26/2021 7:56 PM
11	I feel that the current members of the police department feel they are untouchable. They do not treat the "common" person with respect and talk to people in a demeaning way.	1/26/2021 10:35 AM
12	They treated me very respectfully	1/26/2021 10:16 AM
13	Every time I have seen officers out in the community at functions they have always been respectful.	1/26/2021 6:10 AM
14	Below where it says during busier days should we have more than one car - how about one car and one on foot patrol. Get closer to the people and interact instead of people just seeing a police car drive by every once in a while.	1/25/2021 6:03 PM
15	N/a	1/25/2021 10:50 AM
16	Always a pleasure when interacting with The village Pd. Great group of officers there right now under great new leadership.	1/25/2021 7:54 AM
17	My interactions have always been respectful.	1/24/2021 12:58 PM
18	I've seen them not respecting people when they assume they're breaking the law especially those of color or anything other than white	1/24/2021 12:08 PM
19	Every encounter I've had over 30 Years as a village resident myself and family have always been treated fairly and with genuine concern and with respect	1/23/2021 4:30 PM

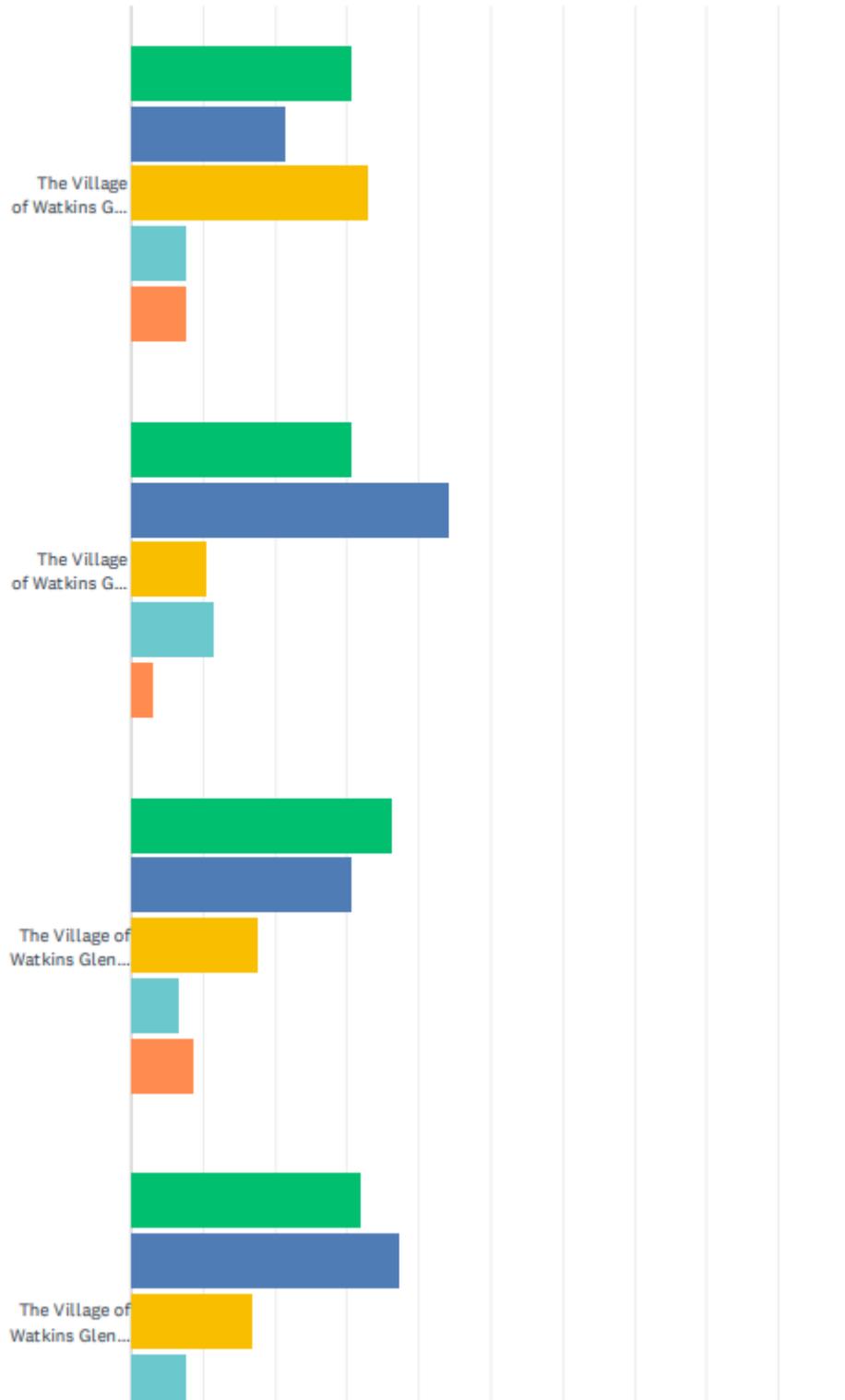
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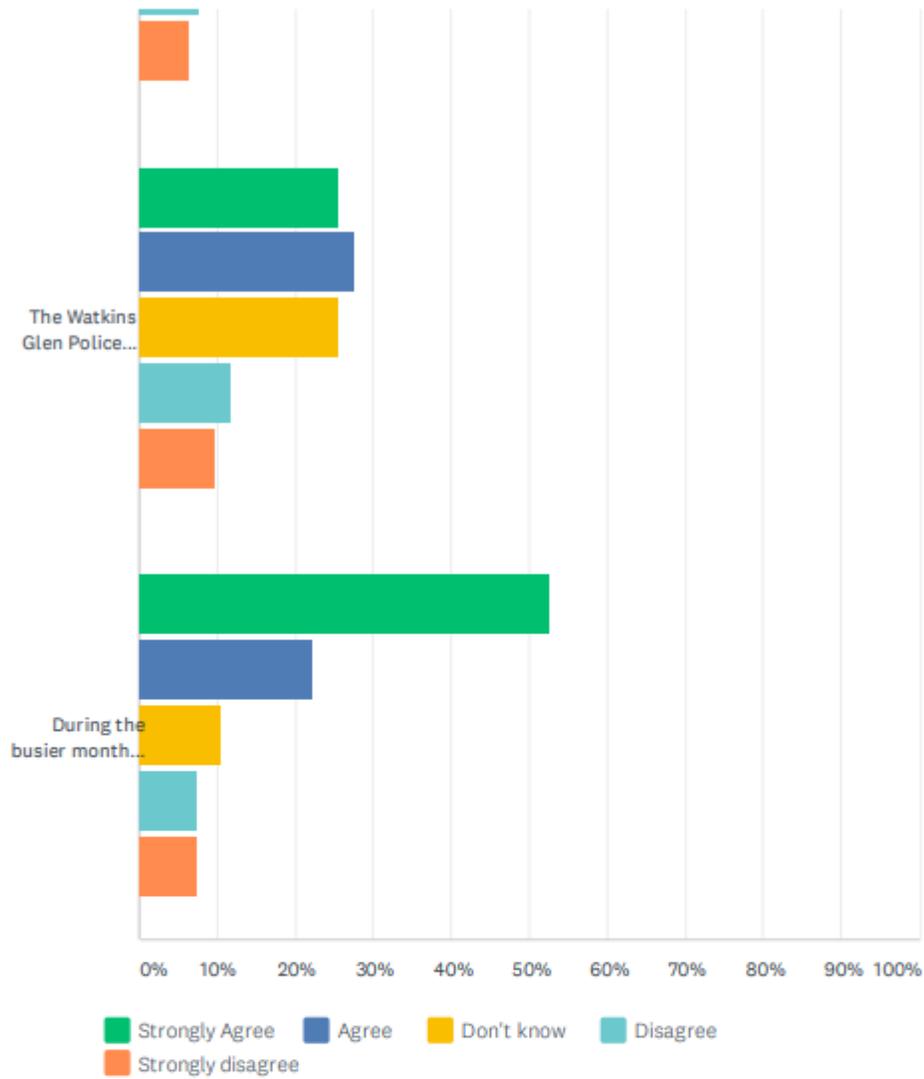
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20	I've had an officer try and break the law before and when I explained what he was doing was against the law and he could not do that and I was protected I got told I'd be arrested. I've seen them treat people unfairly. I've seen racist cops on social media. I've seen cops tell people things are illegal when they are not. They will meet quotas and pull you over just to find anything they can. Good cops on our force do exist. But we have to do better. It's not political. Human rights shouldn't be political.	1/23/2021 12:14 AM
21	I indicted unsure because how would I know that? You will get better info from people of color. It is the responsibility of the board to be the watchdogs .	1/22/2021 9:35 AM
22	My experience has been that the officers have treated me with respect.	1/21/2021 9:54 PM
23	I have witnessed many respectful interactions between the village police officers with residents and with visitors and with school students	1/20/2021 5:24 PM
24	Do we really need a Police Department, Sheriff's Office and State Troopers in the area?	1/20/2021 4:48 PM
25	Always pleaseant	1/20/2021 4:18 PM
26	never had a encounter where they werent respectful	1/20/2021 12:06 PM
27	Anytime I have talk to a police officer of the village of Walkens they have always treated me very respectfully	1/20/2021 7:37 AM
28	I have had an accident and the police officer was very kind and understanding	1/19/2021 10:53 PM
29	Always a pleasure to work with	1/19/2021 9:49 PM
30	Asking questions regarding race is ridiculous. Watkins does not have a broad spectrum of culture here. Theses questions are utter nonsense as they don't pertain to us specifically	1/19/2021 9:03 PM
31	I did not mark any as I would be guessing and that would be wrong.	1/19/2021 8:12 PM
32	I have seen the WGPd interact with people on a regular basis. They do a very professional job and it's always nice to see them dedicating their time and efforts to the village specifically.	1/19/2021 1:52 PM
33	Of all the officers that I know, each is polite, respectful, courteous etc.	1/19/2021 12:53 PM
34	Wgpd has been very helpful the past couple of months.	1/19/2021 11:50 AM
35	The one younger officer has always been helpful, Cardinal I think his name is name is. The other that responded to my driveway complaint ignored me.	1/19/2021 11:48 AM
36	Pulling people over for stupid things rather than focusing on the real issues and speeding	1/19/2021 11:40 AM
37	Being pulled over for "using cellphone". Told officer I was using Siri, which is a function of my device and am legally allowed to do. Officer argued and said to take it up in court. Why waste the courts' time and money if the young officer was refusing to acknowledge the law being quoted to him? In addition, there are several errors on the ticket provided. Clearly more training is needed with less attitude.	1/19/2021 11:40 AM
38	People are always treated with respect from WGPd. Great department looking out for the community!	1/19/2021 11:31 AM
39	Always had a great interaction with them	1/19/2021 11:03 AM

Q17 Indicate whether you agree or disagree with the following statements

Answered: 95 Skipped: 0





	STRONGLY AGREE	AGREE	DON'T KNOW	DISAGREE	STRONGLY DISAGREE	TOTAL
The Village of Watkins Glen Police Department treat people of all races and ethnicities equally	30.85% 29	21.28% 20	32.98% 31	7.45% 7	7.45% 7	94
The Village of Watkins Glen Police Department does a good job keeping people safe	30.53% 29	44.21% 42	10.53% 10	11.58% 11	3.16% 3	95
The Village of Watkins Glen Police Department is a primary for residents to keep our village resources within the village	36.26% 33	30.77% 28	17.58% 16	6.59% 6	8.79% 8	91
The Village of Watkins Glen Police Department strives to have a positive impact on the community	31.91% 30	37.23% 35	17.02% 16	7.45% 7	6.38% 6	94
The Watkins Glen Police Department could use more staffing to better serve the community	25.53% 24	27.66% 26	25.53% 24	11.70% 11	9.57% 9	94
During the busier months and weekends during the year, the Watkins Glen Police should have more than one car on at a time	52.63% 50	22.11% 21	10.53% 10	7.37% 7	7.37% 7	95

SOME CONCLUSIONS OF SURVEY RESULTS

In all, the community survey generated 95 responses. Of those 95 responses, 94 people answered the question in reference to being a village resident. It was determined 73.4% of respondents to that question were direct stakeholders in the community, being village residents.

Based on the survey results, 81.72% of people surveyed had contact with the Watkins Glen Police Department within the last 3 years.

Based on the results of the survey, it was determined the Watkins Glen Police Department should mainly be responsible in providing the following services;

***Investigations**

***Routine patrol**

***Respond to 911 calls**

***Community policing**

***Specials details (DWI enforcement, speed enforcement, seatbelt checks etc.)**

***These 5 services were the highest selected out of 10 options. Providing School Resource Officers was a very close 6th in the survey.**

53.19% of people surveyed “agree, or strongly agree” the Police Department could use more staffing to better serve the community, while only 21.27% of the results “disagree, or strongly disagree”.

74.74% of people surveyed “agree, or strongly agree” the Watkins Glen Police Department should have more than one car on at a time during the busier months and weekends, while only 14.74% “disagree, or strongly disagree”.

36.17% of responses from the survey determined the Police Department communicated “a little, or not all” with village residents. This shows there is significant room for improvement and will begin immediately.

70.79% of survey responses determine the Police Department needs more education, awareness and training.

77.17% of people surveyed believe the Watkins Glen Police Department should be utilized as a “closest car concept” to assist with emergency calls/complaints outside of the village. Specifically to preserve human life, protect property and assure officer safety.

19.15% of people surveyed believe the Watkins Glen Police Department “somewhat often, or very often” engages in racial profiling.

RESPONSE TO SURVEY RESULTS AND MOVING FORWARD

In response to the reform survey and moving forward with police reform, the Watkins Glen Police Department is committed to progression in the community and improving police and community interactions while continuing to build trust between the public and police. The Watkins Glen Police Department understands that the world is forever evolving and it needs to adapt and identify those changes. While reform is needed across the country, there are major differences in regards to what shape that reform should take. The Watkins Glen Police Department requires a much different approach than say the NYPD or the Syracuse Police Department. Overall, police departments should excel in community oriented leadership and each agency should lead by example from the top down.

In some areas, reform will be similar, but when specifically discussing Watkins Glen, there are some obvious areas which can be improved according to the Reform Survey. The survey was necessary and will be used as a platform for the police department moving forward in day to day policing. The police department values community input and will continue to strive to keep law and order and community policing a priority. The Watkins Glen Police Department has proposed several budget adjustments for the 2021-2022 budget year. Some adjustments include, but are not limited to, increasing the budget for trainings and conferences; moving forward with implementing more than one officer on duty during our busier months and weekends; allowing lateral transfers to come to the department at a payment step based upon experience in an attempt to get more qualified candidates; and to begin a grant writing process to alleviate some financial burden on tax payers.

In the survey it was clearly outlined that community members believe the department needs more training. Training is a key factor in any situation to assure a safe and positive outcome for all involved. Some specific areas which will be addressed initially will be crisis intervention training and mental health awareness training. There is also a proposed budget increase for firearms training.

The survey also revealed that over 74% of the people who took the survey “agree, or strongly agree” the Watkins Glen Police Department should have more than one officer/car on duty during the busier months and weekends in our community. Not only will this allow the Watkins Glen Police Department to better serve the community and keep everyone safer, this will also allow other agencies such as the Schuyler County Sheriff’s Department and New York State Police, to focus on other jurisdictions. This will allow for a safer and better served community outside of Watkins Glen. When scheduling permits, the police department will attempt to have two officers on duty during varying shifts on Thursday, Friday, Saturday and Sunday, during the months of May through the middle of October. This will allow for community interactions while having a foot patrol beat, and also at times give a more proactive approach to traffic enforcement and DWI enforcement.

RESPONSE TO SURVEY RESULTS AND MOVING FORWARD-CONTINUED

The police department has implemented several new policies during the course of the reform project to include a body camera policy, NARCAN policy and an officer complaint policy to ensure transparency within the agency. The police department has also revised several policies during the reform project and will continue to do so moving forward.

The police department has implemented monthly meetings for all full time officers and school resource officers during the reform project as well. The material covered in these meetings includes, but is not limited to, public safety, officer safety, community interactions, drug houses and activity, school events and interactions, procedures and policy adjustments, in-house trainings, expectations of officers, new business within the agency, concerns from officers about safety or departmental issues, criminal activity in the community, and more. These meetings have helped in more ways than one in improving each officer's knowledge and education, camaraderie within the agency and more proactive efforts.

Some challenges the department hopes to overcome in the years ahead include keeping up with the higher demand of officers and the ever growing community of Watkins Glen. As the community and tourism continue to grow, the police department has drastically decreased over the recent years by about 33%. While the department has decreased, the call volume has remained the same or even increased. Moving forward, the department hopes to be restructured in years to come to better serve the community with a Chief, a Sergeant, a senior patrol/investigator and 3 full time officers.

The Watkins Glen Police Department will continue to analyze the results from the survey and gather all the data to move forward with progression and policing in our community. The survey will be referenced regularly when considering future staffing policies, training, and more. The Watkins Glen Police Department values the survey and all the input from the community.



Watkins Glen Police Department

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Dear Watkins Glen Community,

The process in completing the Police Reform and Reinvention Collaborative Plan has been nothing short of long hours and hard work, often with limited resources. The completion of this reform is simply another example of dedication to the community of Watkins Glen and its visitors by the Watkins Glen Police Department.

I have worked my entire career at the Watkins Glen Police Department and have been a Schuyler County resident nearly my entire life. I take great pride in the county where I reside, and in the community I chose to have my career in. While there are millions of opportunities in this world elsewhere, I have chosen to put my heart and soul into the wonderful and unique community of Watkins Glen. I believe to accomplish the end goal of serving the community of Watkins Glen at a high and quality level, community oriented leadership is the foremost quality in doing so. Every officer took an oath to protect and serve the community of Watkins Glen and keeping that goal in mind is a top priority in our agency.

A natural leader is a phrase people have always used to describe me. Leadership starts at the top, and if there is no leadership at the top, there will be no leadership to follow down the chain of command. Every day when I come to work I take an approach to law enforcement similar to my personal life, which includes being empathetic, having respect, and having determination. A value I often tell myself is to treat people how I want to be treated, in any situation. I believe that goes a long way with community relationships and interactions. I can tell you first hand this value has had some positive and long lasting effects on citizens I have had interactions with.

As the world continues to evolve, the police department will continue to move forward with progression and reform. I will do my part to keep the best interests of the community in mind while making decisions and choices moving forward. This reform initiative has given me an opportunity to review and analyze feedback to move forward with improvements to better serve the Watkins Glen Community.

Sergeant in Charge,

Ethan T. Mosher